



Behavioral Health Services Update - Effective January 1, 2017

Molina Healthcare and our network of providers will be managing your Behavioral Health covered services instead of the NorthSTAR Program.

Important things to know:

- **Benefits have not changed**
- **Many NorthSTAR providers will be part of Molina's network**
- **You can remain with your current behavioral health provider for up to 6 months if he/she is not part of the Molina network. If you need help finding a new provider, please contact member services.**

Important phone numbers:

- **Behavioral Health Customer Service: (866) 449-6849**
- **Behavioral Health Crisis Line: (800) 818-5837, 24 hours a day, 7 days a week (this number is on the back of your member ID card)**

What to do in an emergency

Call 911 or go to the nearest hospital/emergency facility if you think you need emergency care and help getting to the emergency room. If you get emergency care, call your doctor to schedule a follow up visit.

If you have any questions, we're here to help. Call Member Services at **(866) 449-6849**, Monday through Friday, 8:00 a.m. – 5:00 p.m. local time.

Molina Healthcare of Texas (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-449-6849 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-449-6849 (TTY: 711).

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