

Molina Healthcare of South Carolina

Important Information. Please Read.

Dear Provider,

Happy holidays from Molina Healthcare of South Carolina! It's been a great year of growth and development for Molina, and I am honored that you are a part of our network. I want to wrap up 2018 by extending a sincere thanks to all of Molina's provider partners throughout the state. Together we are making incremental improvement in the quality and accessibility of health care for South Carolina.

I also wanted to remind you that while Select Health of South Carolina is suspending enrollment for some eligibility categories effective January 1, 2019, Molina is not. You may get questions from your patients and, while the best course is to direct that person to South Carolina Department of Health and Human Services Healthy Connections for a full disclosure of exceptions, please know that this does not affect Molina.

If you haven't already done so, please make sure to sign up for our quarterly e-newsletter by emailing us at: PalmettoPartners@MolinaHealthcare.com. I've also added a resourceful contact sheet after this letter that serves as a great quick reference guide.

Finally, 2019 is another year and an ongoing opportunity to partner and collaborate in more meaningful ways. We are looking forward to continuing the journey and surmounting the obstacles that lie ahead. On behalf of all the staff at Molina, best wishes this holiday season and happy New Year.

Sincerely,



Dora Wilson

Molina Healthcare of South Carolina Plan President

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Provider Services: (855) 237-6178

MolinaHealthcare.com



Your Extended Family.

Quick Guide To Important Contact Information

Provider Customer Service

8 a.m. to 5 p.m. Monday through Friday
Phone: (855) 237-6178
Email: SCProvider.Services@MolinaHealthcare.com

Member Customer Service

8 a.m. to 6 p.m. Monday through Friday
Phone: (855) 882-3901, TTY/TDD:711

Prior Authorizations

8 a.m. to 5 p.m. Monday through Friday
Phone: (855) 237-6178
Fax: (877) 423-3889

Radiology & NICU Authorizations

Phone: (855) 714-2415 ext. 752129
Fax: (877) 731-7218

24-Hour Nurse Advice Line

Phone: English (888) 275-8750
TTY: (866) 735-2929
Spanish (866) 648-3537
TTY: (866) 833-4703

Pharmacy Authorizations

Phone: (866) 467-5551
Fax: (855) 571-3011

Change Healthcare ProviderNet

Phone: (877) 389-1160
Email:
WCO.Provider.Registration@ChangeHealthcare.com

Molina EDI Customer Service Line

Phone: (866) 409-2935
Email: EDI.Claims@MolinaHealthcare.com

Transportation

Logisticare Region 1 Phone: (866) 910-7688
Logisticare Region 2 Phone: (866) 445-6860
Logisticare Region 3 Phone: (866) 445-9954

Molina's AlertLine

Phone: (866) 606-3889, TTY/TDD:711
Email: Civil.Rights@MolinaHealthcare.com

Vision Care

March Vision Phone: (844) 946-2724

Dental

DentaQuest Phone: (888) 307-6553