



Palmetto Partners

Updates & resources for providers from Molina Healthcare of South Carolina

2018 Quarter 2

Strong Connections

Thank you for investing your time in Palmetto Partners, Molina Healthcare of South Carolina's e-newsletter for providers. We have seen a growing number of providers sign up since we launched in January 2017.

We think this format is a great way to share information with you as we join to provide quality health care to people on government assistance.

Please verify in your email settings that Palmetto Partners is a trusted sender so the newsletter will always make it to your inbox, and learn at the end of this newsletter how you can share Palmetto Partners with colleagues.

Resources

[Molina Internet Pages for our SC Providers](#)

[Preferred Drug List](#)

[Provider Portal Guide](#)

[Molina Fact Sheet](#)

[Spring 2018 Partners in Care Newsletter](#)

2018 Healthy Incentives

Check out our 2018 Healthy Incentives Flyer [here](#). It has great information that both you and our members can benefit from.

Check Back on Faxes

Meet Molina Healthcare of South Carolina's new Plan President!

Molina Healthcare of South Carolina is pleased to announce that it has appointed Dora Wilson to the position of Plan President.



Dora previously served as Chief Operations Officer for the South Carolina plan, and has held numerous leadership positions both on the provider and payer side for commercial and government programs. She has been a critical member of the leadership team since she joined the company, and has been instrumental in the execution and development of Molina's foundation and operations.

Announcements and Updates from Dora

Connecting With Dora

I am honored and excited to serve as Molina's Plan President in South Carolina. I have worked with many of you over the past 4 years, and look forward to a mutually beneficial relationship that affords our members and your patients a quality healthcare experience. Preventive services, care management of chronic conditions and education are the cornerstone of quality healthcare.

Together, we can not only make our Medicaid beneficiaries healthier, but also conserve resources for our state and neighbors. My goal is to make your transactions with Molina a positive experience. Your Provider Service Representative is always available to assist your practices, and triage your comments and suggestions to the senior leadership team. We recognize that the Provider Community is our best referral source. Thank you for your service and your participation.

Molina in the Community

Community Baby Shower a Huge Success

Over 100 expectant mothers showed up to the baby shower that Molina hosted with Senator Margie Bright Matthews in Ridgeland, SC on June 1. Check out the video below highlighting this wonderful event.

While we are striving to use new communication tools like this e-newsletter to reach providers, we still rely on faxes to give providers important news and updates.

For your reference, we now offer an online library on our website of past faxes for our provider audience. The listing includes all of our "fax blasts" and will continue to be updated. You can click through the links in our fax library [here](#).

Expanded Content With Partners in Care

The latest edition of Molina's in-depth newsletter for providers - Partners in Care - is available [online](#) on the provider newsletter page of our website, where you can also find past editions.

Provider Portal

Molina's [Provider Self Services](#) has a variety of tools to simplify your transactions, whether you need to check eligibility or check claim status.

For more information contact Provider Services at (855) 237-6178.

Molina is now collecting National Provider IDs (NPIs) from contracted and non-contracted providers. Submit your NPI to Molina via our [Provider Self-Services Portal](#).

Molina Going Green

Molina has gone green. All claims need to be submitted through an EDI Clearinghouse or via Molina's [Provider Portal](#).

Please contact our Provider Services team at (855) 237-6178 if you have any questions.

Fraud, Waste and Abuse

Molina maintains a comprehensive fraud, waste, and abuse



Gospel Fest 2018



On Sunday April 1, Molina sponsored and participated in the 2018 Gospel Fest for the first time as the event's exclusive MCO plan. This year's event took place in the Ladson Exchange Park of Berkeley County, and was attended by more than 1,500 people. Here Molina provided an opportunity to engage with and support some of the most underserved populations within the Tri County area. There was also an Easter egg hunt, which was complete with a special appearance by Dr. Cleo who brought smiles to children of all ages.

GHS Community Health Summit

program. Molina is dedicated to the detection, prevention, investigation, and reporting of potential health care fraud, waste, and abuse.

Molina's Special Investigation Unit supports Compliance in its efforts to deter and prevent fraud, waste, and abuse by conducting investigations to identify and report findings to the appropriate regulatory and/or law enforcement agencies. The program also addresses fraud prevention and the education of appropriate employees, vendors, providers and associates doing business with Molina and/or those serving our members. [Click here to read more.](#)



On Saturday April 7, Molina partnered with Greenville Health System's (GHS) for the Community Health Summit, in which participants received a free lunch, diabetes information, mental health information, and on-site health screenings.

Molina's presence was greatly appreciated by GHS and other event participants. "Together we touched the masses with a record-breaking Summit and countless people served! You are the reason for the impact! We want you to know how much we appreciate the partnership," said Melinda Gillispie, MSN RN from GHS.

Provider Highlights and Important Information

Member Benefits Update

Effective July 1, 2018, Molina will be charging co-pays for ambulatory surgical centers, home health and durable medical equipment.

Town Halls

Please be on the lookout for Molina Provider Town Hall meetings in your area. We will be covering:

- Molina Resources/Tools
- Updates/Reminders
- HEDIS Overview
- Compliance Reminders

Come spend an hour with us and get caught up on the latest Molina info! Contact your provider services representative for more information.

Take Advantage of Our Benefits

Molina will pay for well visits and sick visits on the same day of service for adults and children. We encourage you to take advantage of this benefit and help us close these gaps to improve HEDIS scores. When billing a sick and well visit on the same day, please append the 25 modifier to the claim. Molina covers adult well visits for members over the age of 21 once every year.

Claim Updates

When you submit a corrected claim, the original claim number must be present in field 64 for a UB, and field 22 for a 1500. The claim will be rejected if this is not filled out correctly.

Preferred Drug List Updates

Effective July 1, 2018, the medications listed below will no longer be on the Molina Healthcare of South Carolina Medicaid Preferred Drug List (PDL). Your patients will be able to refill these prescriptions through August 31, 2018.

Starting on September 1, 2018, use of the preferred products is required. Exceptions will require prior authorization.

| <u>PDL Removals</u> | <u>Preferred Alternatives</u> |
|--|--|
| Jardiance (empagliflozin) | Steglatro (ertugliflozin)*1 Segluromet (ertugliflozin/metformin)*1 |
| Humalog (insulin lispro) | Admelog (insulin lispro)*2 |
| Novolog (insulin aspart) | Admelog (insulin lispro)*2 |
| Advair Diskus (fluticasone propionate/salmeterol) | Airduo Respiclick (fluticasone propionate/salmeterol) Breo Ellipta (fluticasone furoate/vilanterol) Dulera (formoterol/mometasone) Symbicort 80/4.5 mcg (budesonide/formoterol)*3 |
| Ovcon, Yaz, Seasonique | Refer to the PDL for complete listing of preferred contraceptives |
| Pre-natal vitamins | Refer to the PDL for complete listing of preferred pre-natal vitamins |

*1 Requires step therapy with metformin

*2 Vials are preferred. Pens are covered only for ages 18 years and under

*3 Preferred for members 6 to 12 years of age

| <u>PDL Additions</u> | |
|------------------------|--|
| Antiretroviral Agents | Juluca (dolutegravir/rilpivirine) Biktary (bictegravir/emtricitabine/tenofovir alafenamide) |
| Inhaled corticosteroid | Flovent (fluticasone propionate) 44 mcg and 110 mcg*4 |
| Local Analgesics | Lidocaine 4% OTC patch |
| Contraceptive | Xulane (ethinyl estradiol-norelgestromin) |

*4 Preferred for members less than or equal to 11 years of age

Highlighting Member Benefits

Great Additional Benefits Molina Offers to Members

Check out these extra benefits we offer in addition to what is covered by the Healthy Connections program. These are all available at no extra cost to our members!

| | |
|--|--|
| <ul style="list-style-type: none">* No co-pays for any doctor office visit* Eye exam for adults every year, plus frames and lenses every two years if needed* \$10 CVS Select Gift Card when members complete well visits with their doctor* Newborn circumcisions covered for infants up to 12 months of age* Free HealthinHand Phone App available on Apple App Store and Google Play | <ul style="list-style-type: none">* Free breast pumps for eligible members* Free carseat program for completing 6 prenatal visits* Mammography available with incentives for participation* Free podiatry services for eligible members* Community events with extra benefits for members |
|--|--|

Help Us Spread the News

Share Palmetto Partners

We want to reach everyone in your organization, and you can help by [forwarding](#) Molina's Palmetto Partners newsletter to your colleagues. Any provider who receives a forwarded copy of this newsletter can sign up to receive future editions directly by clicking [here](#). Or providers can sign-up by emailing PalmettoPartners@MolinaHealthcare.com with a first and last name, plus the company's name. We are glad to team up with you and encourage you to stay connected with us.

Molina Healthcare of South Carolina | | PalmettoPartners@MolinaHealthcare.com |

The Molina Communications team produced this e-newsletter, which is designed for South Carolina health care providers. We welcome your feedback, news and ideas for content.

Contact us at PalmettoPartners@MolinaHealthcare.com.