



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Healthcare Process Update – Marketplace Authorizations Fax Number Update Effective November 1, 2023

Molina Healthcare Marketplace has changed their toll-free fax number. The new toll-free fax number for submission of Marketplace medical prior authorization (PA) and/or admission notification/concurrent review is:

- Marketplace Authorization Fax (833) 322-1061

Outpatient requests

The process for obtaining PA **has not** changed. Complete a PA Request Form with all pertinent information and medical notes as applicable.

Inpatient requests

The process for obtaining initial authorization and continued stay authorization **has not** changed. Please continue to submit admission notifications and continued stay clinical per the current requirements.

Behavioral health requests

The process for obtaining PA and for obtaining initial authorization and continued stay authorization **has not** changed.

Advanced imaging and transplant requests

The process for obtaining PA for imaging and transplant requests **has not** changed. Complete a PA Request Form with all pertinent information and medical notes as applicable and fax to:

- Advanced Imaging fax (877) 731-7218
- Transplant fax (877) 813-1206

This is **only** a change in the **Marketplace fax number** utilized to submit for PA and/or notification of admission and clinical for utilization management review.

Our goal is to provide you with excellent customer service. If you have any questions or concerns, please contact your Provider Services Representative at (855) 322-4082, Monday through Friday, between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to your Molina members.