

Important Notice for Dental Providers

Effective **May 31, 2016**, the **continuity of care (COC) period will end.**

The COC period was in place while Molina Healthcare transitioned our dental services to Scion Dental. It allowed non-participating dental providers to see Molina Healthcare members without a prior authorization (PA) and participating providers to render services in accordance with COC guidelines. On May 31, out-of-network providers **must** have PAs in place for all services.

If you have questions regarding the network status of a provider, you can contact Provider Services at (855) 322-4079 to verify network eligibility.

Individual providers who are with a contracted group but have not completed the credentialing and contracting process will also need to have a PA to provide services to our members. Providers are not considered in-network until their individual credentialing and contracting are finalized.

For participating providers, the full list of services that require PA can be found in our Dental Provider Manual at www.MolinaHealthcare.com/Providers/OH under the “Manual” tab.

To maintain COC with their patients and **prevent claim denial**, providers must be participating in the Molina Healthcare dental provider network. To request to join, submit the [Non-contracted Provider Contract Request Form](#) posted to www.MolinaHealthcare.com/Providers/OH under the “Forms” tab.

Submit claims and authorizations to Scion Dental, our dental vendor, in any of the following formats:

- Provider Web Portal at www.sciondental.com
- Electronic submission via clearinghouse with payer ID: SCION
- HIPAA-compliant 837D file
- Paper ADA Dental Claim Form, available from American Dental Association

Using the Scion dental payer ID (“SCION”) ensures Emdeon and DentalXChange can successfully submit claims and authorizations to Scion Dental. For more information about Emdeon and DentalXChange, visit their websites:

- Emdeon – www.emdeon.com
- DentalXChange – www.dentalxchange.com

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)
Email: OHProviderDental@MolinaHealthcare.com

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