



Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) April 26, 2022

Additional Availity Essentials Web Portal Live Webinars

Molina Healthcare has chosen Availity Essentials as its exclusive provider portal, and once again we're inviting those of you that were unable to attend a previously scheduled free training webinar additional opportunities to do so.

Availity, along with Molina staff, will show you the Molina processes within Availity and how to access popular Single Sign On (SSO) functions including how to pull a claims report. Here's a preview of what you'll learn:

- Verify member eligibility and view member ID cards
- View and submit claims
- Upload supporting documentation using the Send Attachments feature
- Directly message Molina Healthcare
- Access these SSO capabilities through Molina's Payer Space: Appeal/Correct Claims, Authorizations (functions are live in Availity for Michigan registered users only), Member Roster, HEDIS® Profile, and Reports

We hope you can Join Availity and Molina on one of these dates:

- Friday, April 29 @ 2:30 p.m. EST
- Wednesday, May 11 @ 11:00 a.m. EST
- Thursday, May 26 @ 2:30 p.m. EST

To register for one of the above training sessions, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, proceed to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essentials Provider Overview for Molina Providers – Live Webinar**.

Bonus! For your convenience, all attendees will receive a handout with tips on accessing the Availity tools that they can use for Molina.

If you have additional questions please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at 947-622-1230 or 947-218-0897, by email at MHMProviderServicesMailbox@MolinaHealthcare.com or by fax 800-594-7404.

Thank you for serving Molina Members!