



# Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • May 2, 2022

## Contact Information for Obtaining Molina Prior Authorization

It has been brought to our attention that some Nursing Facilities do not have accurate information for submitting requests for prior authorization. Prior Authorization requests should be submitted by using the appropriate fax number or the Provider Portal at <https://provider.molinahealthcare.com/> for the type of request as listed in the table below.

**Important:** Benefits will vary based on the member’s coverage and the service being rendered. Always check the member’s eligibility through the Provider Portal or through Molina’s automated phone system at: (855) 322-4077.

Questions regarding or PA requirements can be directed to the Provider Services department at: [MHMProviderServicesMailbox@molinahealthcare.com](mailto:MHMProviderServicesMailbox@molinahealthcare.com)

### Custodial Care

- May be covered by Molina for MIHealthLink (MMP) with authorization.
- May be covered directly by Medicaid if member qualifies. This is not a benefit administered by Molina.

### Skilled Care

- May be covered by Molina for all programs with authorization.

| (Service hours 8am-5pm local M-F, unless otherwise specified)                            |  |  |  |
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|  | Service  | Phone  | Fax  |
| <b>MEDICAID</b>  | Prior Authorizations   | (855) 322-4077   | (800) 594-7404 (Medicaid)  |
|  | Pharmacy Authorizations  | (855) 322-4077   | (888) 373-3059   |
|  | Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations | Provider portal preferred                                    | (877) 731-7218<br>Provider portal preferred  |
|  | Provider Service   | (855) 322-4077   | <a href="mailto:MHMProviderServicesMailbox@molinahealthcare.com">MHMProviderServicesMailbox@molinahealthcare.com</a> |
|  | Dental   | (855) 609-5159   |  |
|  | Vision (VSP)   | (844) 853-6294   |  |
|  | <b>MEDICARE/<br/>MMP</b>   | Prior Authorizations, including SNF and/or Custodial for MMP | (800) 665-3086   |
| Pharmacy Authorization   |  | (800) 665-3086   | (866) 290-1309 (Part D Auths)<br>(800) 391-6437 (Part B Auths)   |
| Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations |  | Provider portal preferred                                    | (877) 731-7218   |
| Dental   |  | Medicare: 888-818-7932 (Delta)<br>MMP: 844-621-4580 (SKYGEN) |  |
| Vision (VSP)   |  | (844) 853-6294   |  |
| <b>MARKET-<br/>PLACE</b>   |  | Prior Authorizations   | (855) 322-4077   |
|  | Pharmacy Authorization   | (855) 322-4077   | (888) 373-3059   |
|  | Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) and Cardiac Imaging Authorizations | Provider portal preferred                                    | (877) 731-7218   |
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