

Provider Memorandum

MCG Cite AutoAuth Launching for Marketplace on February 16, 2022

Molina Healthcare of Illinois (Molina) is pleased to introduce a new self-service method for in-network providers serving our Marketplace line of business to submit advanced imaging Prior Authorization requests beginning February 16, 2022.

This system can be accessed via the Provider Portal and will be available 24/7 year-round. This method of submission will be an alternative to the existing fax/phone/email process. Clinical information will be reviewed upon submission. If an answer is not accepted, the provider will need to submit the PA request via the existing processes.

This system will provide more efficient processing of your authorization request, and the status of the authorization will be available immediately upon completion of your submission.

Note: This service will be available **only** for **Marketplace** advanced imaging Prior Authorization requests.

To learn more about MCG Cite AutoAuth, please visit MCG's Website at mcg.com or call (888) 464-4746. Providers are also encouraged to use to these **Quick Reference Guides**:

[Access via Molina's Availity Provider Portal QRG](#)

[Access via Molina Legacy Provider Portal QRG](#)

Providers are also encouraged to attend a brief demo on one of the following dates:

- [January 31, 2022: Register](#)
- [February 7, 2022: Register](#)
- [February 14, 2022: Register](#)
- [February 21, 2022: Register](#)
- [February 28, 2022: Register](#)

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.