PROVIDER NEWSLETTER

A newsletter for Molina Healthcare Providers

Third Quarter 2021

Molina Healthcare and PsychHub Partner for Mental Health Resources

Because good behavioral health is vitally important for everyone, Molina Healthcare is committed to doing all we can to support mental wellbeing for providers and members. By joining PsychHub's coalition partnership, Molina can now offer providers and members access to the Mental Wellbeing Resource Hub. This free library of resources helps address mental health issues during the COVID-19 pandemic and beyond. Members and providers can search for resources by keyword, topic, and audience.
To access the Mental Wellbeing Resources Hub, go to: https://psychhub.com/initiatives/resource-hub/

In this Issue

Molina Healthcare and PsychHub Partner for Mental Health Resources 1
Coronavirus Information 2
New Online Provider Directory 2
Naloxone Saves Lives! 3
2021 Molina Healthcare Model of Care Provider Training 3
Is Your Authorization Request Urgent? 4
Cultural Competency Resources for Providers and Office Staff 4
Americans with Disabilities Act (ADA) 5
Submitting Electronic Data Interchange (EDI) Claims 6
MDHHS 'We Treat Hep C' Campaign is Underway 7
Provider-preventable Conditions 8
Electronic Funds Transfer (EFT) 8
CHAMPS Enrollment/Requirement for Providers 8
Molina Provider Portal Now on Availity 9
Provider Dental Information 10
2021-22 Flu Season 11
Molina in the Community 13

Mental Health Ally Certification (MHAC) Program:

Through partnership with PsychHub, in-network primary care and specialty providers are offered free continuing education credits, Mental Health Ally Certifications, and additional learning opportunities. The MHAC Library offers micro-certification tracks focused on critical topics like mental health competency foundations, substance use awareness, safety planning, diversity, and motivational interviewing basics. The MHAC is made up of eight one-hour, self-paced modules that can be taken in any order, as well as supplemental videos, podcasts,

and downloadable PDF file. This certification program is available to all providers/provider offices and recommended for those interested in strengthening their knowledge and competency of behavioral health issues and concepts like primary care, office management and nursing.

To access learning hub resources, go to https://lms.psychhub.com/ and create an account by clicking 'Log In.' Click the Dashboard button on the navigation toolbar and select 'Join Cohort with Code.' Use the following provider Cohort Code: **sGDcuXXmQXZEGsu**

Please reach out to your local Provider Services Representative for any additional questions!

Coronavirus Information

Molina thanks all of our providers for treating Molina members during the COVID-19 pandemic.

Molina Healthcare is monitoring COVID-19 developments on a daily basis. Our Corporate Chief Medical Officer (CMO) is working closely with our health plan CMOs across the country to ensure that we are prepared to assist our members and providers.

We encourage you to monitor the CDC website https://www.cdc.gov/coronavirus/2019-ncov/ for additional clinical information.

For the most up-to-date information, please visit our website at https://www.molinahealthcare.com/members/mi/en-US/pages/home.aspx

New Provider Online Directory

Molina Healthcare has launched its new Provider Online Directory!

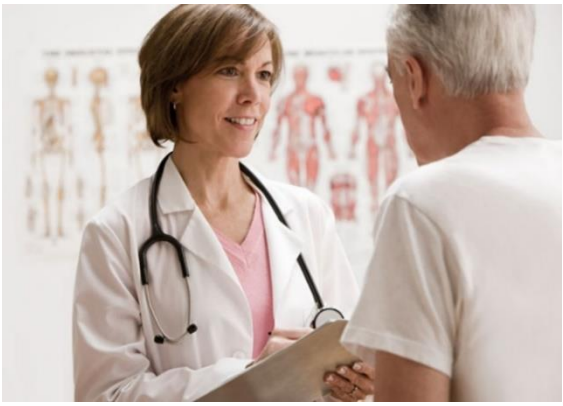
Molina is committed to improving your online experience. The new Provider Online Directory enhances search functionality so information is available quickly and easily.

Key benefits include:

- User-friendly and intuitive navigation
- Provider profile cards for quick access to information
- Browsing by category, search bar and common searches
- Expanded search options and filtering for narrowing results
- Provider information you can save to use later

As always, please make sure your provider information is correct. This allows Molina to accurately generate provider directories, process claims and communicate with our network. Providers must notify Molina in writing at least 30 days in advance of changes. Changes should be submitted on the Provider Change Form.

Naloxone Saves Lives!



On July 23, 2020, the Food and Drug Administration (FDA) issued updated recommendations regarding the use and availability of naloxone. The FDA recommends that health care professionals consider prescribing naloxone to patients taking prescribed opioid pain medicine who are at increased risk of opioid overdose, and discuss the availability of naloxone both when beginning and renewing treatment. Furthermore, health care professionals should consider prescribing naloxone to at-risk patients who are not receiving a prescription for an opioid pain reliever or medicine to treat opioid use disorder (OUD).

Patients considered HIGH RISK include those prescribed opioids who:

Receive a dosage of 50 morphine milligram equivalents (MME) per day or greater
Receive opioids with concurrent benzodiazepine (regardless of opioid dose)
Have a history of overdose
Have a history of substance use disorder

If your patients are considered HIGH RISK, please consider submitting a prescription to their pharmacy for one of the preferred naloxone products listed below.

Preferred Naloxone Products:

NALOXONE SOLUTION PREFILLED SYRINGE FOR INJECTION 2MG/2ML
NARCAN NASAL SPRAY 4MG

For naloxone to be effective, members and their friends and family must learn how to use it, put it in an easily accessible place and inform family and friends where it is located.

2021 Molina Healthcare Model of Care Provider Training

In alignment with requirements from the Centers for Medicaid and Medicare Services (CMS), Molina requires PCPs and key high-volume specialists including cardiology, psychology and neurology specialists receive training about Molina's Special Needs Plans (SNPs) Model of Care (MOC).

The SNPs Model of Care is the plan for delivering coordinated care and care management to special needs members. Per CMS requirements, Managed Care Organizations (MCOs) are responsible for conducting their own MOC training, which means you may be asked to complete separate trainings by multiple insurers.

MOC training materials and attestation forms are available at https://www.Molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-Provider-Training.pdf. The completion date for this year's training is November 1.

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department at (947) 622-1230 or (947) 218-0897 or email MHMProviderServicesMailbox@MolinaHealthcare.com.

Is Your Authorization Request Urgent?

Molina renders decisions on prior authorization requests as quickly as a member's health requires. In accordance with CMS and state guidelines, providers may submit expedited or urgent requests when standard timelines could seriously jeopardize a member's life or health.

When submitting prior authorization requests, keep the following items in mind:

An urgent/expedited service request designation should be used only when "applying the standard time for making a determination could seriously jeopardize the life or health of the enrollee or the enrollee's ability to regain maximum function." When submitting requests that don't fulfill this definition, please mark them elective/routine on the Molina Prior Authorization Request Form.

By requesting an expedited/urgent authorization, providers are asking Molina to make a decision within mandated timeframes. Because these timeframes are measured in hours rather than days, the provider or provider's office staff must be available to answer any potential questions about the request in a timely manner.

Submit all necessary information with the request. Failure to do so will require Molina to ask for additional information, which could delay the decision. If Molina requests more information, we urge providers to respond immediately to allow Molina to render a decision within the mandated expedited timeframe.

Molina will provide member prior authorization notification and decisions in accordance with CMS and/or any state guidelines which may include verbal and written decisions.

Cultural Competency Resources for Providers and Staff

Molina Healthcare is committed to being a culturally competent organization. We support and adhere to the National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care as established by the Office of Minority Health. Additionally, we work to achieve NCQA's Multicultural Health Care Distinction in the markets we serve. Cultural and linguistic competency is the ability to provide respectful and responsive care to members with diverse values, beliefs and behaviors, including tailoring health care delivery to meet members' social, cultural and linguistic needs.

Resources for Your Office and Staff

Molina's Building Culturally Competent Health Care: Training for Providers and Staff
Cultural Competency can positively impact a patient's health care experience and outcomes. As part of Molina's ongoing commitment to cultural competency, a series of five short Cultural Competency Training videos are available to providers and office staff on the Culturally and

Linguistically Appropriate Resources/Disability Resources link under the Health Resources tab at https://www.molinahealthcare.com/providers/mi/medicaid/home.aspx.

Training topics:

Video 1: Introduction to Cultural Competency
- The Need for Cultural Competency
- How Culture Impacts Health Care
- Implicit Bias
- Federal Requirements Related to Cultural Competency (Affordable Care Act, Americans with Disabilities Act)

Video 2: Health Disparities
- Examples of Racial Health Disparities and Health Disparities Among Persons with Disabilities
- Health Equity
- Social Determinants of Health

Video 3: Specific Population Focus – Seniors and Persons with Disabilities
- Social Model of Disability and Accepted Protocol and Language of the Independent Living/Disability Rights Movement

Video 4: Specific Population Focus – LGBTQ and Immigrants / Refugees
- Health Disparities Among LGBTQ Population
- Clear Communication Guidelines for Healthcare Providers Interacting with LGBTQ Patients
- Disparities Among Immigrant and Refugee Communities
- Clear Communication Guidelines for Healthcare Providers Interacting with Immigrant and Refugee Patients

Video 5: Becoming Culturally Competent
- Perspective-taking
- Clear Communication Guidelines
- Tips for Effective Listening
- Assisting Patients whose Preferred Language is Not English
- Tips for Working with an Interpreter
- Teach Back Method
- Molina's Language Access Services

Training videos range from five to ten minutes each. Viewers may participate in all five training modules, or just one, depending on topics of interest. Please contact your Provider Services Representative if you have any questions.

Americans with Disabilities Act (ADA)

Americans with Disabilities Act (ADA) Resources: Provider Education Series:
A series of provider education materials related to disabilities is now available to providers and office staff on Molina's website. Please visit Molina's Culturally and Linguistically Appropriate Resources/Disability Resources link under the Health Resources tab at https://www.molinahealthcare.com/providers/mi/medicaid/home.aspx to view the materials.

Molina Healthcare's Provider Education Series – Disability Resources consists of the following educational materials:

American with Disabilities Act (ADA)
Introduction to the ADA and questions and answers for healthcare providers (e.g., Which healthcare providers are covered under the ADA? How does one remove communication barriers that are structural in nature? Is there money available to assist with ADA compliance costs?).

Members who are Blind or have Low Vision
How to get information in alternate formats such as Braille, large font, audio, or other formats.

Service Animals
Examples of tasks performed by a service animal; tasks that do not meet the definition of service animal; inquiries you can make regarding service animals; and exclusions, charges, or other specific rules.

Tips for Communicating with People with Disabilities & Seniors
Communicating with Individuals who Are Blind or Visually Impaired; Deaf or Hard of Hearing; Communicating with Individuals with Mobility Impairments; Speech Impairments; and Communicating with Seniors.

Please contact your Provider Services Representative if you have any questions.

Molina's Language Access Services
Accurate communication strengthens mutual understanding of illness and treatment, increases patient satisfaction, and improves the quality of health care. Providing language access services is a legal requirement for health care systems that receive federal funds; a member cannot be refused services due to language barriers. When needed, Molina provides the following services directly to members at no cost:

Written material in other formats (i.e. large print, audio, accessible electronic formats, Braille)
Written material translated into languages other than English
Oral and Sign Language Interpreter Services
Relay Service (711)
24-Hour Nurse Advice Line
Bilingual/Bicultural Staff

In many cases, Molina will also cover the cost for a language or sign language interpreter for our members' medical appointments. Molina members and providers are instructed to call the Member and Provider Contact Center to schedule interpreter services or to connect to a telephonic interpreter.

Also, Molina's materials are always written simply in plain language and at required reading levels. For additional information on Molina's language access services or cultural competency resources, contact Provider Services or visit www.MolinaHealthcare.com.

Submitting Electronic Data Interchange (EDI) Claims

Submitting claims electronically through methods like clearinghouses or though Molina's Provider Portal offer many advantages. These include:

- Improved HIPAA compliance
- Reduced operational costs associated with paper claims (printing, postage, etc.)
- Increased accuracy of data and efficient information delivery

- Fewer claim delays since errors can be corrected and resubmitted electronically!
- Claims reach Molina faster!

How to submit EDI claims:
A clearinghouse is the easiest way to submit EDI claims to Molina Healthcare. You may submit EDI transactions through Molina's contracted clearinghouse, Change Healthcare, or use a clearinghouse of your choice. If you do not have a clearinghouse, Molina offers additional options for electronic claims submissions. Log on to the Availity Provider Engagement Portal at https://apps.availity.com/availity/web/public.elegant.login. If you are not currently registered with Availity, it is easy and free of charge. All you will need to do is click here to register or go to https://www.availity.com/provider-portal-registration for the new Molina Portal with Availity. After you register, you will receive a prompt that will guide you through onboarding into the new portal.

Frequently Asked Questions:

Can I submit COB claims electronically?
Yes, Molina and our connected clearinghouses fully support electronic COB.
Do I need to submit a certain volume of claims to send EDI?
No, any number of claims via EDI saves both time and money.
Which clearinghouses are currently available to submit EDI claims to Molina?
Molina Healthcare uses Change Healthcare as our channel partner for EDI claims. You may use the clearinghouse of your choice. Change Healthcare partners with hundreds of other clearinghouses.
What claims transactions are currently accepted for EDI transmission?

- 837P (Professional claims) and 837I (Institutional claims).
- 270/271 (Health Care Eligibility Benefit Inquiry and Response)
- 278 (Health Care Services Review - Request for Review and Response)
- 276/277 (Health Care Claim Status Request and Response)
- 835 (Health Care Claim Payment/Advice)

What is Molina's Payer ID?

Molina Healthcare of Michigan's Payer ID is **38334**

What if I still have questions?

More information is available at
https://www.molinahealthcare.com/providers/mi/medicaid/home.aspx under the EDI ERA/EFT tab.

MDHHS 'We Treat Hep C' Campaign is Underway

The Michigan Department of Health and Human Services (MDHHS) is working to eliminate Hepatitis C Virus (HCV) as a health threat to Michiganders through the We Treat Hep C Initiative and with the release of the state plan on eliminating Hepatitis C.

Provider-preventable Conditions

As directed by MDHHS, Providers are required to report provider-preventable conditions associated with claims for payment or Enrollee treatment for which payment would otherwise be made in accordance with federal Medicaid regulations.

Electronic Fund Transfer (EFT)

Molina has partnered with our payment vendor, ProviderNet, for Electronic Funds Transfer and Electronic Remittance Advice. Access to the ProviderNet portal is FREE to providers and we encourage you to register after receiving your first check from Molina.

New ProviderNet User Registration:

1. Go to https://providernet.adminisource.com
2. Click "Register"
3. Accept the Terms
4. Verify your information
   a. Select Molina Healthcare from Payers list
   b. Enter your primary NPI
   c. Enter your primary Tax ID
   d. Enter recent claim and/or check number associated with this Tax ID and Molina Healthcare
5. Enter your User Account Information
   a. Use your email address as user name
   b. Strong passwords are enforced (8 or more characters consisting of letters/numbers)
6. Verify: contact information; bank account information; payment address
   a. Note: Any changes to payment address may interrupt the EFT process.
   b. Add any additional payment addresses, accounts, and Tax IDs once you have logged in.

If you are associated with a Clearinghouse:

1. Go to "Connectivity" and click the "Clearinghouses" tab
2. Select the Tax ID for which this clearinghouse applies
3. Select a Clearinghouse (if applicable, enter your Trading Partner ID)
4. Select the File Types you would like to send to this clearinghouse and click "Save"

If you are a registered ProviderNet user:

1. Log in to ProviderNet and click "Provider Info"
2. Click "Add Payer" and select Molina Healthcare from the Payers list
3. Enter recent check number associated with your primary Tax ID and Molina Healthcare

BENEFITS

- Administrative rights to sign-up/manage your own EFT Account
- Ability to associate new providers within your organization to receive EFT/835s
- View/print/save PDF versions of your Explanation of Payment (EOP)
- Historical EOP search by various methods (i.e. Claim Number, Member Name)
- Ability to route files to your ftp and/or associated Clearinghouse

If a provider has questions regarding the actual registration process, they can contact ProviderNet at: (877) 389-1160 or email: wco.provider.registration@changehealthcare.com.

Note: Providers, please ensure you are registered for EFT for all participating Molina Healthcare Lines of Business.

CHAMPS Enrollment/Requirement for Prescribers

In accordance with Michigan Department of Health and Human Services (MDHHS) Bulletin (MSA 17-48), any individual medical provider or entity that provides services, or orders and prescribes services for individuals with Michigan Medicaid coverage must enroll in the Community Health Automated Medicaid Processing System (CHAMPS).

Enrollment in CHAMPS is solely used for screening providers participating in Medicaid and does not enroll providers in Fee-For-Service Medicaid. Medicaid rules prohibit payment to providers not appropriately screened and enrolled.

Providers who prescribe drugs to Medicaid beneficiaries must also be actively enrolled in CHAMPS.

MDHHS will prohibit payment for prescription drug claims written by a prescriber who is not enrolled in CHAMPS this is in accordance with MDHHS Bulletin (MSA 19-20). Claims for drugs prescribed by a provider who is not enrolled in CHAMPS will be denied.

This applies to all providers who prescribe drugs, including medical residents. Prescriptions for MI Medicaid members will **reject at point-of-sale.**

The reject code/message displayed to the pharmacy will read: *"889: Prescriber Not Enrolled in State Medicaid Program."*

To avoid interruptions in beneficiary drug therapy, prescribers are encouraged to enroll in CHAMPS as soon as possible. For information about the provider enrollment process and how to get started, visit www.michigan.gov/medicaidproviders. This link provides information for healthcare providers who provide services to Medicaid beneficiaries or would like to enroll as a Medicaid provider. It provides links to CHAMPS, billing and reimbursement resources, training, policy documents.

Providers who have questions about the enrollment process or require assistance may contact MDHHS Provider Support at (800) 292-2550.

Provider General Information: www.michigan.gov/medicaidproviders
CHAMPS Provider Enrollment: https://milogintp.michigan.gov

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department at (947) 622-1230 or (947) 218-0897 or email MHMProviderServicesMailbox@MolinaHealthcare.com.

Molina Provider Portal Now on Availity

Molina Healthcare has chosen Availity as its exclusive provider portal and will be available on Availity Portal as your one-stop shop for information and transactions from Molina and other participating payers. While we encourage you to get registered and take advantage of Availity training, you will continue to have access to the existing Molina Provider Portal throughout your transition to Availity.

On Availity, you'll have access to:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.

Access Molina-specific resources through a dedicated payer space on Availity Portal:

- View and navigate through your member roster.
- Submit claim appeal/dispute/reconsideration.
- Compare your HEDIS scores with national benchmarks.
- Submit and view prior authorization.

If you are not currently registration with Availity, it is easy and free of charge. All you will need to do is Click here to register for the new Molina Portal with Availity. After you register, you will receive a prompt that will guide you through onboarding into the new portal.

If you have additional questions, please contact your Provider Services Representative directly or you can contact the Provider Services Department at (947) 622-1230 or (947) 218-0897 or email MHMProviderServicesMailbox@MolinaHealthcare.com.

Provider Dental Information

The Michigan Medicaid program provides good dental care through several established programs with many of the programs administered directly by Molina Healthcare of Michigan. Molina is working with members to educate and encourage members to utilize their benefits to improve their dental and related physical health, including programs to reduce emergency room usage for nontraumatic dental problems.

Please remind your Molina Medicaid and MI Health Link (MMP) patients of their dental benefits.

For Molina programs, members use their Medicaid ID card to obtain benefits. Molina administers these dental benefits and programs:

Healthy MI and MI Health Link
Members in the Healthy MI Plan and MI Health Link have comprehensive dental benefits through Molina Healthcare, including preventive cleanings and x-rays, fillings, extractions, and dentures.

Medicaid Pregnant Members
Molina Healthcare provides dental services to pregnant women, ages 19 to 64. Pregnant Medicaid members will be able to use their Molina Healthcare Medicaid ID card to obtain dental services. Molina Dental Services under Medicaid are provided to members at no cost. Molina's dental benefit includes cleaning, fillings and other preventive services.

Prenatal Care Visits with a PCP or OB/GYN
Early prenatal care is an important way to prevent complications in pregnancy that can affect the health of both mother and baby. Prenatal visits should begin as soon as the pregnancy is confirmed or immediately after the member is enrolled.

Medicaid Children Fluoride Treatments
Molina PCPs may provide fluoride treatments to children 0-3 years and submit claims directly to Molina.

If you have any questions regarding dental services, oral health or care management, please contact your Provider Services Representative or Provider Services at 248.729.0905.

Molina Healthcare Medicare Members have dental coverage through Delta Dental

- $0 co-pay to see a participating Delta Dental Dentist for covered preventive services
- $2,500 annual maximum allowance for all covered comprehensive dental services, including dentures

To find a Delta Dental provider visit https://www.molinahealthcare.com/members/mi/en-us/Pages/home.aspx, then find a Doctor or Pharmacy, and then select "Dental Care" in the Category menu to view the Delta Dental providers available.

If you have questions regarding Molina Healthcare Medicare dental services, please contact Member Services at (800) 665-3072.

2021-2022 Flu Season

Last year, with widespread mask mandates, social distancing as well as remote school, remote work, fan-less sporting events and other closed social/entertainment venues, flu season was essentially non-existent. So low was flu activity last year that 2020 saw the lowest rate of flu hospitalizations since the Centers for Disease Control began collecting the data in 2005. This year, there are worries that flu season will return in earnest and could begin at a time when emergency rooms are filling up – courtesy of another wave of COVID cases and hospital staff shortages. Usually, flu seasons are easier to handle when some portion of the population has developed natural immunity due to having been infected with the flu the previous year. However, as mentioned above,far fewer people than normal got the flu last year. That means a higher number of people are at risk for this coming season. A recent study from the University of Pittsburgh using mathematical modeling determined that this year's flu season could result in up to 600,000 hospitalizations. For perspective, that is about three times as many flu-rated hospitalizations seen in the U.S during a typical flu year. We are encouraging all member to get the flu shot now through October, as typically flu season activity starts to pick up in late October/early November. The CDC recommends a flu vaccination for everyone 6 months and older, with a few rare exceptions. The Advisory Committee on Immunization Practices recommendations for the 2021-2022 flu season are listed below:
https://www.cdc.gov/mmwr/volumes/70/rr/rr7005a1.htm:

Primary Changes and Updates
Routine annual influenza vaccination of all persons aged ≥6 months who do not have contraindications continues to be recommended. ACIP makes no preferential recommendation for a specific influenza vaccine when more than one licensed, recommended, and age-appropriate vaccine is available. Updated information in this report includes the following:

All seasonal influenza vaccines expected to be available for the 2021–22 season are quadrivalent, containing hemagglutinin (HA) derived from one influenza A(H1N1)pdm09 virus, one influenza A(H3N2) virus, one influenza B/Victoria lineage virus, and one influenza B/Yamagata lineage virus.

The composition of the 2021–22 U.S. seasonal influenza vaccines includes updates to the influenza A(H1N1)pdm09 and influenza A(H3N2) components. For the 2021–22 season, U.S.-licensed influenza vaccines will contain an influenza A/Victoria/2570/2019 (H1N1)pdm09-like virus (for egg-based vaccines) or an influenza A/Wisconsin/588/2019 (H1N1)pdm09-like virus (for cell culture–based and recombinant vaccines); an influenza A/Cambodia/e0826360/2020 (H3N2)-like virus; an influenza B/Washington/02/2019 (Victoria lineage)-like virus; and an influenza B/Phuket/3073/2013 (Yamagata lineage)-like virus.

One labeling change is described. In March 2021, FDA granted approval for the use of Flucelvax Quadrivalent (cell culture–based quadrivalent inactivated influenza vaccine [ccIIV4]) for children aged 2 through <4 years. Flucelvax Quadrivalent had previously been approved for persons aged ≥4 years; approval for those aged 4 through <18 years was based on immunogenicity data and required a post-marketing efficacy study. The new approval is based on a randomized observer-blinded clinical efficacy study conducted among children aged 2 through <18 years over three seasons, in which Flucelvax Quadrivalent demonstrated efficacy against laboratory-confirmed influenza of 54.6% (95% confidence interval [CI] =

45.7%–62.1%) compared with a noninfluenza control vaccine. Flucelvax Quadrivalent is now approved for persons aged ≥2 years (21).

Guidance regarding administration of influenza vaccines with other vaccines has been updated to reflect consideration for COVID-19 vaccination, which is expected to continue in the United States before and during the 2021–22 influenza season. Current guidance for the use of COVID-19 vaccines indicates that these vaccines can be co-administered with other vaccines, including influenza vaccines. Providers should consult current COVID-19 vaccine recommendations and guidance for up-to-date information. ACIP recommendations for the use of COVID-19 vaccines are available at https://www.cdc.gov/vaccines/hcp/acip-recs/vacc-specific/covid-19.html. Interim clinical guidance for the use of COVID-19 vaccines is available at https://www.cdc.gov/vaccines/covid-19/clinical-considerations/covid-19-vaccines-us.html. These pages should be checked periodically for updated information.

Guidance concerning timing of vaccination has been modified. For women in the third trimester of pregnancy, vaccination soon after vaccine becomes available can now be considered. As in previous seasons, children who need 2 doses of influenza vaccine administered ≥4 weeks apart (those aged 6 months through 8 years who have never received influenza vaccine or who have not previously received a lifetime total of ≥2 doses) are recommended to receive the first dose as soon as possible after vaccine becomes available. For nonpregnant adults, early vaccination (i.e., in July and August) should be avoided unless there is concern that later vaccination might not be possible.

Contraindications and precautions to the use of ccIIV4 and RIV4 have been modified, specifically with regard to persons with a history of severe allergic reaction (e.g., anaphylaxis) to an influenza vaccine. A history of a severe allergic reaction (e.g., anaphylaxis) to a previous dose of any egg-based IIV, LAIV, or RIV of any valency is a precaution to use of ccIIV4. A history of a severe allergic reaction (e.g., anaphylaxis) to a previous dose of any egg-based IIV, ccIIV, or LAIV of any valency is a precaution to use of RIV4. Use of ccIIV4 and RIV4 in such instances should occur in an inpatient or outpatient medical setting under supervision of a provider who can recognize and manage a severe allergic reaction; providers can also consider consulting with an allergist to help identify the vaccine component responsible for the reaction. For ccIIV4, history of a severe allergic reaction (e.g., anaphylaxis) to any ccIIV of any valency or any of component of ccIIV4 is a contraindication to future use of ccIIV4. For RIV4, history of a severe allergic reaction (e.g., anaphylaxis) to any RIV of any valency or any component of RIV4 is a contraindication to future use of RIV4.

Molina in the Community

Molina Healthcare sponsored the KONA ICE truck and provided bookbags to families that attended Advantage Health Care's **Community Health Rally** on Aug. 25. Molina also provided information to participants and health care providers who attended.

Associated Charities of Lenawee County hosted a three-day back-to-school giveaway. Molina Healthcare donated brand new underwear for this event. Parents pre-registered for the event and came in and shopped for their children's new clothing. When they finished shopping, they were given book bags for each of their children. Each bag was filled with school supplies and information about Molina. As a result, more than 300 families were provided with items needed to start the school year off!

Molina Healthcare supported Oak Street Health's **Medicare Summer Senior Resource Day** on Aug. 26. Seniors were provided with lunch and transportation to the event from senior complexes throughout the East Detroit area. The event featured music, hustle lessons, miniature golf, cornhole and a mini train ride.

Molina Healthcare donated school supplies to be given away at the back-to-school orientation for Crescent Academy Middle School in Southfield. The school recognized Molina on its website and in a newsletter that went out to some 200 parents. Also, Molina's lead brochures are available in the school's Resource Office.

Molina Healthcare supported the **Parkridge Summer Festival & Joe Dulin Community Day** sponsored by Washtenaw County. The event had a great turnout with more than 60 vendors from the community. Molina representatives provided information and lead brochures to more than 200 individuals and families!

Molina Healthcare supported Helping Harvest's Aug. 29 **Self-care Sunday** event in Wayne. The event focused on self-care of the mind and body. Resources were provided to attendees who also enjoyed live music, food and fitness activities.

Molina Healthcare supported Big Brothers Big Sisters of Southwest Michigan's **Back to School Celebration** on Aug. 25. More than 200 backpacks filled with school supplies were made available to participating families!

Molina supported Hackley Community Care's **National Health Week** activities. Muskegon Heights area residents enjoyed ice cream and other giveaways. Covid-19 vaccinations were available at the event which also showcased Hackley Community Care's new mobile medical and dental units.

Molina provided school supplies and Molina bags, sunglasses and outreach brochures to more than 100 families at Grayling Elementary School's **Open House** event on Aug. 25**.** The school handed out new backpacks to all students.

Molina Healthcare supported the Roosevelt Park Neighborhood Association's **Family Fiesta** event on Aug. 27. Attendees enjoyed Zumba and other fun activities. Molina representatives gave away Molina items and information at the event.

Molina supported the Saginaw County Breastfeeding Coalition's **Breastfeeding Stroll** event on Aug. 27. Molina provided Woody's Hotdogs lunches to more than 60 participants and hosted an informational table with Molina giveaways and outreach brochures. Molina also donated breastfeeding statistics signs that were placed along the walk course.

Molina supported the **Community Baby Shower** hosted by the Detroit Health Department at Detroit's 11th precinct on Aug. 20. Molina provided baby bottles, band-aids, sunscreen, tote bags and information on immunizations, post-partum depression, safe sleep and lead poisoning. Molina also held a drawing for a baby monitor, a Molina bag and other items. Attendees enjoyed music and games and local health department representatives were onsite providing vaccinations.

Molina supported the Bay County Health Department's (BCHD) COVID-19 vaccination events on
Aug. 19. Molina purchased 50 branded signs that the BCHD placed around the community the week before to promote the events. Molina also sponsored free Kona Ice for all participants and provided them with Molina promotional items and outreach brochures.

Molina partnered with the Detroit Parent Academy and the Detroit Public Schools District for the July 29 DPSCD **Summer on the Block** event at Priest Elementary/Middle School. This family-friendly event provided free activities and food, COVID-19 resources and information, health and community information, and a free fun pack for kids. Each pack included books, a fun pad, bubbles, puzzles, sidewalk chalk and other educational and family engagement activities. MHM provided outreach brochures and approximately 100 tote bags (for parents) and 300 pairs of sunglasses and sunscreen and lip balm packets to event attendees.

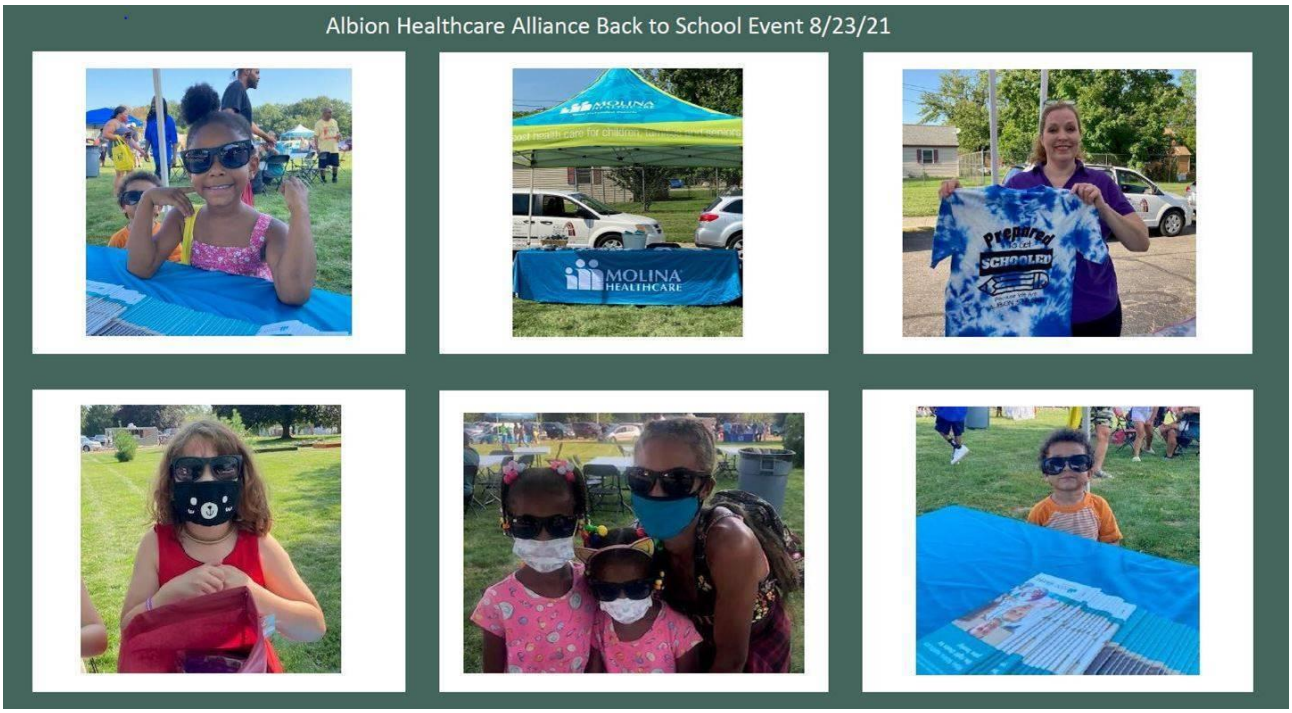
Molina supported the Bay City Academy **Back to School BBQ** event on Aug. 18. Molina representatives provided more than 200 attendees with lip balm, sunglasses, crayons, glue sticks, notebooks and Molina outreach brochures!

Molina supported HealthWest's **Health, Wellness and Recovery Picnic** event in Muskegon on Aug. 19. Molina representatives provided sunglasses, informational brochures and other items to those in attendance.

Molina supported the Midland County Health Department's COVID-19 vaccination efforts at the Midland County Fair in August. Molina provided participants with carnival wristbands or show tickets and donated a Smart TV for a prize drawing.

Molina representatives attended the Greater Flint Health Coalition's Aug. 17 ribbon-cutting ceremony to officially open GFHC's new facility.

Molina supported the Albion Healthcare Back to School celebration on Aug. 23. Attendees enjoyed food and music and school supplies were given to families. Immunizations and COVID-19 vaccines were available onsite.



Molina Healthcare supported Focus: HOPE's Early Learning Health/Recruitment Fair in Detroit on July 29. Participants enjoyed free food and ice cream, health and community resources and onsite health services on-site. In addition, children six weeks to five years of age were able to enroll in Early Learning Programs. Health services included lead testing, dental, vision and Hearing services, blood pressure checks, Hemoglobin A1C checks, immunizations and COVID-19 vaccinations. Molina Healthcare provided tote bags filled with giveaway items to some 150 attendees.

Molina Healthcare of Michigan partnered with Center for Success, the Pontiac Education Coalition, and the Pontiac Regional Chamber for the **Sizzling Summer Pop Up Resource Fair** on July 29. This free community event provided health and community resources and fun summer activities for children. Molina provided drawstring bags with reusable masks, pen and hand sanitizer along with health education literature and an outreach brochure.

Molina Healthcare of Michigan partnered with Communities In Schools Michigan for a Family Market & Mobile Food Pantry at Pontiac High School on July 30. This free event provided free food boxes, cooking demos, fun game and raffles to win kitchen-themed prizes. Free fresh produce was provided by the Oakland County Farmers Market and cooking demos were hosted by MSU Extension. Molina provided 100 tote bags with a spatula and measuring cups along with health education literature and an outreach brochure. COVID-19 Vaccinations were provided by Honor Community Health.

Molina Healthcare partnered with New Birth International Church for “Church in the Park” on July 30. This free community event provided free barbecued hot dogs, a free Meet Up and Eat Up event, giveaways (bikes, toys, and clothes), raffles (gas and gift cards), games, health information and screenings, community resources, motivational speakers, COVID-19 vaccinations and fun activities for kids. Molina sponsored the event and provided Harold Italian’s Ice for the first 200 attendees, 200 tote bags with sunscreen and lip balm, sunglasses, health educational literature and an outreach brochure.

Molina Healthcare partnered with State Senator Stephanie Chang's office for the **Outdoor Resource Fair** in Detroit on July 30. This free community event provided free flooding resources, health and community resources, giveaways, voter registration, and resources from local agencies. Molina provided 100 Molina branded tote bags with a pen, sunglasses and sunscreen and lip balm along with health education literature and an outreach brochure.

Jacqueline Ramsey, Director of Constituent Services, Office of State Senator Stephanie Chang, shows off Molina donations for the Outdoor Resource Fair Event

---

Molina supported Great Lakes Bay Health Centers' School-Based Health Center COVID-19 Vaccination Event & Health Fair at Saginaw High School on July 21. Molina sponsored the Kona Ice truck and more than 150 parents and students attended the event that included a health/resource fair, dental bus, school enrollment, COVID-19 vaccines, free HIV testing and more.

Molina partnered with Young Men – N – Motion for their July 31 **Community Connection Day** at Mathias Community Center in Detroit. Molina provided 100 sunscreen and lip balm combos, 100 pairs of sunglasses and health education literature and outreach brochures at the event. Attendees were able to access health and community resources as well as any of the following services:

- COVID-19 testing (3+ years old)
- Vaccinations (12 + years old),
- Diabetes, cholesterol, kidney function and blood pressure screening
- Lead testing

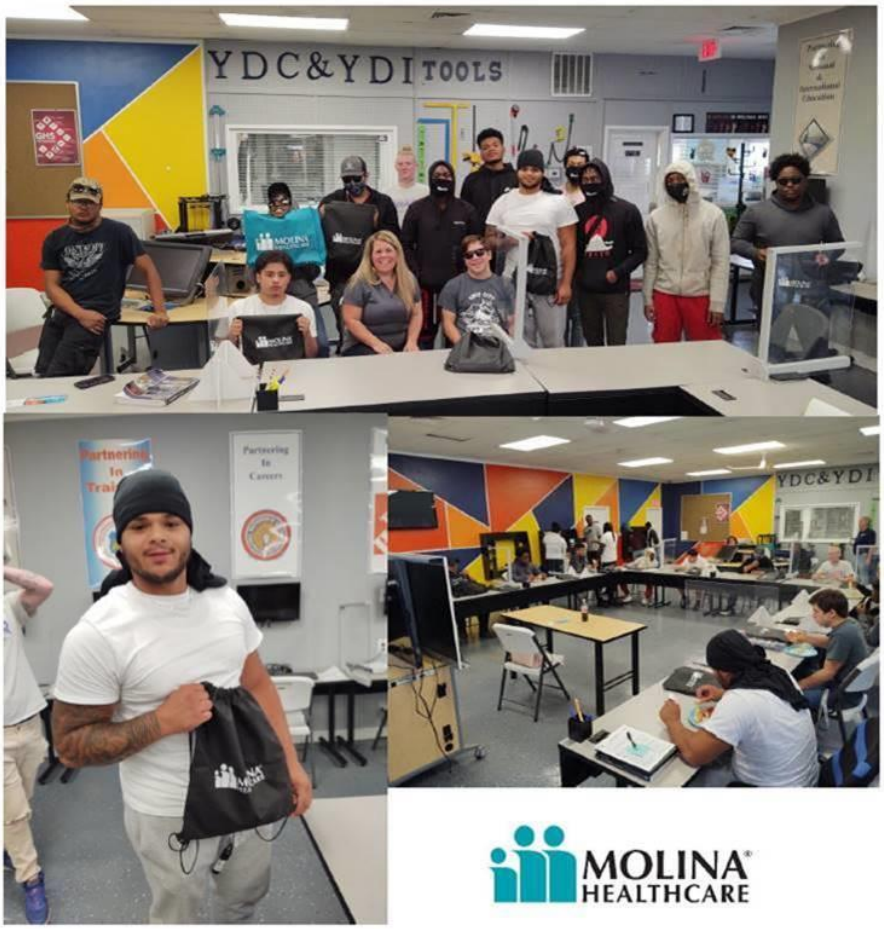
Minnie Davis, Executive Director of Young Men-N-Motion, poses with Molina giveaway items.

Molina provided bottled water, snacks and 60 bags and packets of sunscreen and lip balm to the Flint-based Kearsley High School Marching Band for their band camp in July. Each bag also contained a Molina outreach brochure.

Molina sponsored the Aug. 1 Bay-Arenac ISD Great Start Collaborative **Family Fun Fest** in Bay County. More than 300 people attendees braved the rainy weather and enjoyed barbecued burgers and hot dogs, free Kona Ice and fun activities!

Molina supported the **Back-to-School Bash** at Eisenhower Elementary in Flint. was a great turnout of families and lots of community resources and fun activities at the event!

Fifteen Youth Development Corporation (YDC) Students and 10 staff members attended a Molina **Navigator Training/Informational Session** on July 22. YDC is an alternative education program that helps individuals age 16-25 earn a GED or high school diploma as well as a journeyman's certificate in a trade such as welding, electrician, construction and HVAC. Many individuals in the program are reentering the community from the juvenile justice system and/or prison system and are in need of health insurance. YDC's staff assists students and families in enrollment as part of their overall school enrollment. They also provide onsite mental health services for students. YDC has agreed to include the Molina outreach brochure in their enrollment packets for all new students and families. Molina presented to the staff and students and provided them with a pizza lunch and Molina bags, sunglasses, lip balm and outreach brochures.



Molina proudly supported two **Au Sable River Fest** events in Grayling! In keeping with the "trick or treat" theme for the **Kid's Day** event on July 20, 7/20, Molina representatives wore Hawaiian outfits and passed out candy along with Molina sunglasses, bags, sunscreen, lip balm, hand sanitizer and outreach brochures. More than 400 people attended the event! At the **Vendor Fair** on July 23 Molina handed out the same promotional items as well as cold bottles of water to more than 100 event attendees.