

Molina Healthcare of Wisconsin

Important contact information



Stay connected to Molina, your trusted health care partner.

Molina Member Services

Call **(888) 999-2404**, TTY: **711** (Monday – Friday, 8 a.m. – 5 p.m.)

Health Benefit Numbers

1. Behavioral health crisis help

Call **(888) 999-2404** (TTY: **711**) Press 9

2. Dental services

Counties covered by Molina: Milwaukee, Waukesha, Racine, Kenosha, Washington and Ozaukee. Call **(888) 999-2404**.
All other counties covered by the State. Call **(800) 362-3002**.

3. Vision care

Milwaukee County: **(414) 760-7400**

Outside Milwaukee County: **(800) 822-7228**

24-Hour Nurse Advice Line

Sick. Hurt. A registered nurse answer your questions.

English: **(888) 275-8750**, TTY: **711**

Español: **(866) 648-3537**, TTY: **711**

Pharmacy Member Services

Medicines are covered by the State. Call: **(800) 362-3002**

Non-emergency health care transportation

Call at least 2 business days in advance of your appointment:

(866) 907-1493, TTY: **711**

Know your health care rights

The Member Advocacy Department is your trusted partner. Get help with your health care.

1. Call: **(888) 999-2404**, TTY: **711** (Monday – Friday, 8 a.m. – 5 p.m.)

Ask for a Wisconsin Member Advocate.

2. Email: MWIAdvocate@MolinaHealthcare.com

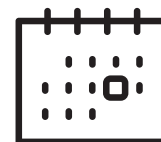
Bring your ForwardHealth ID card to all medical visits...and when you need.

Put these numbers in your phone.



Need a FREE Cell Phone?

Call Molina Member Services.
(888) 999-2404,
TTY: **711**



Don't forget:

Your health coverage must be renewed every year.



1

Talk to Molina!

New members get a call from Molina within 30 days to outline their health benefits. **This is a call you don't want to miss!**

2

Stay Connected.

Make sure your mail and email addresses and your phone numbers are up-to-date. Call ForwardHealth Member Services at **(800) 362-3002.**

3

Download My Molina®

Download My Molina! Get 24/7 access to your health information.

4

Sign up for text and email alerts.

Text JOIN to 94870 or sign up on the My Molina® app.



Scan here
to download