



## Provider Memorandum

### NCQA Provider Newsletter Third Quarter Edition Has Been Posted

Molina Healthcare of Wisconsin publishes quarterly newsletters for providers in the Molina Provider network for Medicaid, Marketplace, and Medicare. The newsletter communicates medical management policies and procedures to support providers in their delivery of quality health care services to Molina members.

This edition contains important updates and reminders - article titles listed below.

- Updating Provider Information
- Practitioner Credentialing Rights: What You Need to Know
- Molina Healthcare's Utilization Management
- Drug Formulary and Pharmaceutical Procedures
- Case Management
- Resource Available on Molina's Provider Website
- Translation Services
- Patient Safety
- Care for Older Adults
- Hours of Operation
- Non-Discrimination
- Member Rights and Responsibilities
- Population Health (Health Education, Disease Management, Care Management and Complex Case Management)
- Quality Improvement Program
- Standards for Medical Record Documentation
- Preventive Health Guidelines
- Clinical Practice Guidelines
- Advance Directives
- Behavioral Health
- Care Coordination & Transitions
- Health Risk Assessment and Self-Management Tools

Please visit the Molina website for the Third Quarter Provider Newsletter located under the Communications tab:

- [Medicaid](#)
- [Marketplace](#)
- [Medicare](#)

**Questions?**<sup>o</sup>

September 15<sup>th</sup>, 2023

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) or visit [MolinaHealthcare.com](https://MolinaHealthcare.com).

**Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to receive Molina provider updates.

**Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal**

Learn how Molina is working with Availity at [availity.com/molinahealthcare](https://availity.com/molinahealthcare).

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