



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Updates to HCA's Telemedicine/Telehealth Billing Codes Effective October 1, 2023 (Medicaid)

Molina Healthcare of Washington (Molina) would like to share an update on behalf of the Health Care Authority (HCA) regarding the allowable telemedicine billing codes for behavioral health services.

During the public health emergency (PHE), the following codes were allowable for both Service Encounter Reporting Instructions (SERI) and Mental Health (MH) Services Billing Guide Part II utilizers.

Communication Technology-Based Procedure Codes

- CPT codes: 99421, 99422, 99423, 99441, 99442 and 99443

Use of these codes has reverted back to what was allowable pre-PHE and are no longer allowable for users of the SERI and MH Services Billing Guide. The above listed codes are not in SERI or MH Services Billing Guide. If the service is being provided outside of the SERI and MH Services Billing Guide, these services are allowed to be billed.

You can find provider billing guides and FAQ's on HCA's website under Telehealth here:

<https://www.hca.wa.gov/billers-providers-partners/prior-authorization-claims-and-billing/provider-billing-guides-and-fee-schedules#t>