

Provider Bulletin

Molina Healthcare, Inc.

April 15, 2024

Molina Healthcare of Virginia Announces New Claims and NICU Reimbursement Policies

Effective June 17, 2024, Molina Healthcare of Virginia will implement a new claims policy. Under this new policy, all claims submitted to Molina will be subject to "the lesser of" language. The policy will also bring some changes to the coordination of benefits and billing practices.

Coordination of Benefits

Under the new policy, payment for services will be made at the lesser of the Cost Share (Patient Responsibility), or the difference (if any) between the amount paid by the Third Party/Medicare and the Molina Healthcare of Virginia allowed amount. If the reimbursement paid by Third Party/Medicare exceeds the allowable payment, Molina Healthcare of Virginia will not pay anything additional on the claim, resulting in a payment of \$0.00.

Billed Charges

If the billed charges are less than the Medicaid allowable, the payment will be reduced to only pay up to the billed charge amount, provided however, that if the Cardinal Care contract specifies a minimum rate for the services being billed, then the payment will be at the rate specified in the Cardinal Care contract. To receive the full Medicaid allowable, the billed charges on the final claim should be equal to or greater than an amount for the entire Medicaid allowed amount for the services rendered.

This is in accordance with Molina Healthcare of Virginia's guidelines, and the provider must comply to ensure the claim is processed correctly. It is essential for providers to be aware of these changes and to take appropriate action to ensure their claims are processed correctly.

Provider Action Needed

No action is required.

New Reimbursement Policy for NICU Claims

A new policy will affect how Molina Healthcare of Virginia reimburses NICU claims.

The information can be found [here](#). Providers are advised to review the policy in full and take necessary measures to comply. The policy will go into effect 60 days from the published date.

Questions?

All questions should be directed to Molina's Provider Contact Center at [\(800\) 424-4518](tel:8004244518) or your Molina Provider Services representative at MCCVA-Provider@MolinaHealthcare.com.