



TEXAS
Health and Human
Services

HHS wants to hear from long-term services and supports providers!

Your feedback will help identify ways HHS can strengthen the No Wrong Door (NWD) system, a streamlined and coordinated system to help Texans access long-term services and supports (LTSS) in the community.

We want to hear about your experiences providing LTSS in the community to help us identify ways to improve the NWD system.

Specifically, we'd like to learn:

- How clients learn about your services.
- How clients are referred to you and where the referrals come from.
- Where you refer clients seeking additional LTSS you don't provide.
- Anything else you'd like to share about your experiences providing LTSS in the community.

**NWD System of
Access Listening
Session
Pharr**

**Friday, May 12,
2023, 1:30–5 p.m.**

**Food Bank of the
Rio Grande Valley**

724 North Cage Blvd. Pharr, TX 78577



Visit **this link** or scan the QR code to register to attend.