



# Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • August 31, 2022

## **New Enhancement to the Availity Essentials Provider Portal Prior Authorization Requests Was Postponed Until Thursday, August 25, 2022**

**Please note: The previously slated go-live date of August 20, 2022, was postponed until August 25, 2022.**

Molina Healthcare of Michigan now has an AutoAuth enhancement within Availity Essentials on certain Advanced Imaging prior authorizations. This enhancement will help Molina come to a determination more quickly, resulting in a possible auto approval on many Advanced Imaging outpatient service requests.

If your request qualifies for an expedited response, you will receive a secure connection to the MCG Care's AutoAuth workflow. When prompted, answer the additional clinical questions to receive a real-time determination for your request. If your prior authorization does not qualify for an AutoAuth response, it will show "In Progress," and your request will go through the regular prior authorization workflow.

To learn more about the AutoAuth enhancement and the process for requesting and verifying the status of Prior Authorizations for Molina Healthcare, we hope you can join us for a live webinar on Friday, September 2; 12-1 p.m. EST.

To register for the above training session, log into *Availity Essentials* and proceed to the *Help & Training* section located at the top right of the screen and select *Get Trained*. Once in the training catalog, proceed to the *Sessions* tab at the top of the page and then proceed to the September 2 date on the calendar, and you will see the above training listed as **Authorization Request and Follow-up for Molina Providers in Michigan – Live Webinar**. All trainings are recorded and will be accessible in Availity.

\*To ensure you're ready to take advantage of this enhancement, ask your Availity administrator for the Authorization and Referral Request and Authorization and Referral Inquiry role.

If you have additional questions, please contact your Provider Service Representative directly or you can contact the Provider Services Department by phone at 947-622-1230 or by email at [MHMProviderServicesMailbox@MolinaHealthcare.com](mailto:MHMProviderServicesMailbox@MolinaHealthcare.com).

**Thank you for serving Molina members!**