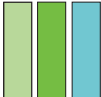







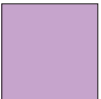



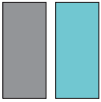


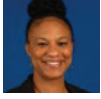


Meet the Provider Services Team

Passport by Molina Healthcare maintains a strong commitment to meeting the needs of our providers. Our Provider Services Team is dedicated to enhancing network provider relationships and ensuring that day-to-day experiences with Passport are positive. Passport has designated Provider Services Representatives across Kentucky for all provider types. These are subject matter experts who are available to provide education and orientations for you. Additionally, they partner with our Providers to problem-solve and offer solutions for each practice's individual needs.

Passport also offers a dedicated **Provider Contact Center**, which can be reached by calling **(800) 578-0775**. This line is your resource for claims inquiries, demographic changes, panel inquiries and general questions. Provider Services Representatives can be reached individually as shown below or via ProviderRelations@PassportHealthPlan.com.

Territories	Provider services rep.	Area	Provider type	Contact info
	 Shelley Shumaker	All Health Systems in these Counties: Regions 1 & 2, Region 4 Counties: Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson & Warren Excluding Medical Center	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in this Region	(502) 213-8964 Shelley.Shumaker@MolinaHealthcare.com
	 Crystal Roper	All Health Systems in these areas: Regions 3, Jefferson Co. Zip Codes: 40291, 40218, 40023, 40041, 40202, 40203, 40204, 40205, 40208, 40210, 40211, 40212, 40213, 40299 & Counties: Nelson, Shelby & Taylor	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in this Region	(502) 212-6763 Crystal.Roper@MolinaHealthcare.com
	 Melissa Reynolds	All Health Systems in these areas: Regions 3, Jefferson Co. Zip Codes: 40118, 40214, 40215, 40216, 40217, 40258, 40272, & Counties: Breckenridge, Bullitt, Grayson, Larue, Marion, Meade, Hardin & Washington	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in this Region	(502) 212-6665 Melissa.Reynolds@MolinaHealthcare.com
	 Brittany Eads	All Health Systems in these areas: Regions 3, Jefferson Co. Zip Codes: 40059, 40206, 40207, 40220, 40222, 40223, 40241, 40242, 40243, 40245, 40219, 40228, 40229 & Counties: Carroll, Hardin, Henry, Oldham, Spencer, Trimble	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in this Region	(502) 212-6734 Brittany.Eads@MolinaHealthcare.com
	 Kristin Bond	All Health Systems in these Counties: Regions 5 Counties: Anderson, Bourbon, Boyle, Clark, Fayette, Franklin, Garrard, Jessamine, Lincoln, Madison, Mercer, Owen, Rockcastle, Scott, Woodford	Medical, Behavioral Health, Passport Advantage, Market Place All Health Systems in this Region	(270) 807-8235 Kristen.Bond@MolinaHealthcare.com
	 Donna Moor	All Health Systems in these Counties: Region 5 Counties: Estill, Harrison, Jackson, Montgomery, Nicholas, Powell Region 6 & 7 Counties: All Health Systems in this Region	Medical, Behavioral Health, Passport Advantage, Market Place All Health Systems in this Region	(606) 356-5066 Donna.Moor@MolinaHealthcare.com

Territories	Provider services rep.	Area	Provider type	Contact info
	 Becky Roberts	All Health Systems in these Counties: Region 4 Counties: Adair, Casey, Clinton, Cumberland, Green, McCreary, Pulaski, Russell, & Wayne Region 8 Counties: All Health Systems in this Region	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in this Region	(606) 767-5711 Rebecca.Roberts@MolinaHealthcare.com
Statewide	 Yolanda Cowherd	Major Health Systems: University of Kentucky, St. Elizabeth's Healthcare, CCHMC, Lifepoint, KPCA, Hospital Corporation of America (HCA), APCP & TPN	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in these Organizations and Regions	(502) 212-6703 Yolanda.Cowherd@MolinaHealthcare.com
Statewide	 Michele Clarke	Major Health Systems: University of Louisville, Baptist Health System, Norton Healthcare, CHI/St. Joseph, Med Center	Medical, Behavioral Health, Passport Advantage, Market Place All Provider Types in these Organizations and Regions	(859) 997-9344 Michele.Clarke@MolinaHealthcare.com

