

Health Plan Name	Link to list of Prior Authorization requirements for Healthcare Services	Link to formulary with prior authorization requirements for Medications	Total # of prior authorization requests for physical health services	Total # of prior authorization requests denied for physical health services	Total # of prior authorization denials for physical health compared to total # of services provided (%)	Total # and percentage of claims payments for services with PA for physical health	Total # of prior authorization requests for behavioral health services	Total # of prior authorization requests denied for behavioral health services	Total # of prior authorization denials for behavioral health compared to total # of services provided.	Total # and percentage of claims payments for services with PA for behavioral health
Molina	Frequently Used Formulary (molina)	Formulary (molina)	96,633	15,267	15267/4410384= 0.35%	81,366/4410384= 1.84%	1,420	67	67/717414= 0.01%	1420/717414= 0.20%

Total # of prior authorization requests for pharmaceuticals	Total # of prior authorization denials for pharmaceuticals compared to total # of Rxs provided.	Total # and percentage of claims payments for services with PA for pharmaceuticals	Total # of appeals for physical health	Total # of appeals upheld for physical health	Total # of appeals with decision overturned for physical health	Total # of appeals for behavioral health	Total # of appeals upheld for behavioral health	Total # of appeals with decision overturned for behavioral health	Total # of appeals for Rx	Total # of appeals upheld for Rx	Total # of appeals with decision overturned for Rx	# 1 denial reason for physical health PA	# 2 denial reason for physical health PA	#3 denial reason for physical health PA
48093	17159 0.41%	17159/4207472 = 0.41%	2468	1582	886	194	151	43	510	122	260	Denied Medical Necessity Criteria Not Met Medical Director	Denied Not a Covered Benefit	Denied Non Participating Provider

#4 denial reason for physical health PA	#5 denial reason for physical health PA	# 1 denial reason for BH PA	# 2 denial reason for BH PA	#3 denial reason for BH PA	#4 denial reason for BH PA	#5 denial reason for BH PA	# 1 denial reason for Rx	# 2 denial reason for Rx	#3 denial reason for Rx	#4 denial reason for Rx	#5 denial reason for Rx	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for behavioral health	Average time between submission of a complete PA request and response for Rx
Denied Administrative	Denied for Readmission	Denied Medical Necessity Criteria Not Met Medical Director	Denied Not a Covered Benefit	Denied Administrative	Denied for Hospital Late Notification per Contract	Denied Non Participating Provider	Criteria Not Met	Medical Necessity	Non-Covered benefit	n/a	n/a	Standard: 34.44 H Expedited: 13.23 H	Standard: 33.03 H Expedited: 19.60 H	Standard/Expedited: 13.8 H