

MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | June 7, 2024

Provider/Staff Survey

Molina Healthcare (Molina) strives for continuous improvement to better serve the needs of providers and members nationwide. Your input is vital in helping us achieve this goal. Please take a few minutes to participate in this survey to help us understand how we can improve our communication methods to best suit your preferences.

Your feedback will directly influence how we engage with you, ensuring a more efficient communication experience.

Thank you for your time and contribution in making Molina the best it can be for you and your patients.

Next steps

The Molina Healthcare Provider/Staff Survey is **open now** and will close on **June 30**. Please scan the QR code below or click this link to access the survey: molinahealthcare.surveymonkey.com/r/VS5RGTG.



Questions?

We're here to help. Contact your dedicated provider relations manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated provider relations manager, visit our [Service Area page](#) at MolinaHealthcare.com.

Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Avality Essentials Portal](#) today!

Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.