

# MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | June 5, 2024

## New PA Fax Numbers for Cardiology and Oncology

Molina Healthcare of Illinois (Molina) is informing providers that Evolent/New Century Health (NCH) has established dedicated fax lines for Molina to improve efficiency. These dedicated lines will help staff manage/track faxes better and ensure turnaround times will be met. The previous numbers will remain active for a transition period.

### Preferred method

**Important:** The NCH provider portal is the **preferred** submission method. The fax numbers are available to providers if the portal is inaccessible. Log into the NCH portal here: [my.newcenturyhealth.com](https://my.newcenturyhealth.com).

If the NCH provider portal is unavailable, providers should use these fax numbers to maintain timely care for patients/Molina members.

- **Cardiology fax: (877) 370-0963**
- **Medical oncology fax: (877) 230-4493**
- **Radiation oncology fax: (877) 380-7848**

### Questions?

We're here to help. Contact your dedicated provider relations manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated provider relations manager, visit our [Service Area page](#) at [MolinaHealthcare.com](https://MolinaHealthcare.com).

### Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Availity Essentials Portal](#) today!

### Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.