

# MHIL Provider Memo

Molina Healthcare of Illinois | March 14, 2024

## National Drug Code (NDC) Validation Process Update

Molina Healthcare of Illinois (Molina) would like to update providers on our National Drug Code (NDC) validation process. This process impacted claims processed on and after October 2023. See below for details about our current process, new updates, and continual workaround on claims processing.

Our Configuration team is currently making updates to align with NDC validation practices. Provider claims may be impacted until updates are completed.

Molina will extract impacted claims for exception reprocessing monthly until this is resolved. Providers do not need to take action unless they wish to rebill corrected claims within Timely Filing to remove/update the NDC. **Note:** Before doing so, please ask your Provider Relations Manager or discuss it during your monthly billing meeting.

### Updated NDC validation process details

The Department of Healthcare and Family Services (HFS) requires NDC billed for:

- Professional Claims: NDC Field on Posted Practitioner Fee Schedule = 'Y'
- Institutional Claims: NDC Field on Posted Practitioner Fee Schedule = 'Y' and for any J code or Q code services billed

### Medicaid and MMP/Duals

If an NDC is required, the NDC billed must be active on Medi-Span, and the labeler must be on the HFS manufacturer labeler active list.

If an NDC is not required, the NDC billed must be active on Medi-Span or Red Book.

### Medicare

NDCs billed must be active on Red Book.

### Important notes

If an NDC is billed, it will be validated regardless of whether or not it is a requirement.

If the NDC billed does not meet the validation requirements, it will be denied for invalid or missing NDC.

### Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Relations Manager, visit our [Service Area page](#) at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

### Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your

staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with [Availity Essentials Provider Portal](#) today!

### **Get critical updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.