

MHIL Provider Memo

Molina Healthcare of Illinois, Inc. | May 10, 2024

Change in Prior Auth for Hospice Room and Board

Molina Healthcare of Illinois (Molina) wishes to notify all providers (both in- and out-of-network) that the process for hospice Room and Board (R&B) requests has been simplified. Effective immediately, hospice R&B no longer requires Prior Authorization (PA), making your workflow more efficient.

PA is **not** required for hospice R&B requests—specifically revenue code 0658, the billing code for Room and Board. **Note:** The patient credit file **must** indicate that the member qualifies for revenue code 0658.

For detailed information about using code 0658, including billing scenarios, please reference the Handbook for Hospice Agencies, [Chapter K-200 appendices](#) at the [HFS website](#).

Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Relations Manager, visit our [Service Area page](#) at MolinaHealthcare.com.

Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Avality Essentials Portal](#) today!

Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.