

Provider Memorandum

Monthly Memo Roundup—Recap of November Provider News

Molina Healthcare of Illinois (Molina) reminds providers of recent news pertinent to your practice/facility.

Pro Tip: Register for [Illinois provider updates](#) so you don't miss any bulletins! [Click Here](#)

- [Register for December Provider Webinars](#)—We're wrapping up the year with some great **live** sessions. Hope to see you there!
- [Rate/Fee Schedule Updates: December 2023](#)—The new rate/fee schedule in alignment with HFS. Remember, this is for the **Medicaid** line of business!
- [Marketplace Policy for DME Purchase and Rental](#)—Some items are eligible for rent or purchase, while others are not. Get the details.
- [Guidance on Telehealth Billing for SUPR Services](#)—Know what codes to use and when to use them for telehealth SUPR support.
- [Illinois Removing Requirement for Marketplace Referrals in January](#)—The state legislature passed a bill that reverses the referral requirement.
- [New Member Population Coming to Molina Medicaid January 2024](#)—We're preparing to begin serving HBIA and HBIS members in January.
- [Submit and Track Appeals on Availity Essentials](#)—We launched a streamlined process for submitting appeals to Molina.
- [Enhancements to EOP/835 Refund and Forwarding Balance Reporting](#)—They are being displayed on your Explanation of Payment (EOP) and 835 files, as well as Forwarding Balances.
- [Your Opinion Matters: 2023 Provider Satisfaction Survey](#)—Your honest opinions help us improve how we serve providers and members.
- [Molina's Marketplace Prior Authorization \(PA\) Requirements: First Quarter, 2024](#)—Note these additions and updates to Molina's PA Codification List for Marketplace for January 1, 2024.
- [Molina's Prior Authorization \(PA\) Requirements: First Quarter 2024](#)—Note these additions to Molina's PA Codification List for January 1, 2024.
- [Monthly Memo Roundup: Recap of October Provider News](#)—See what you missed in October!

Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Relations Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.