

February 23, 2023

Provider Memorandum

Reminder: Molina Legacy Portal To Be “Sunset” In March

Molina Healthcare of Illinois (Molina) is reminding providers of the upcoming sunsetting of the Legacy Provider Portal. Availity Essentials is the official secure portal for Molina’s providers, and we will sunset the Molina Legacy Portal on **March 28, 2023**. **This means the only way you can access the Provider Portal and its many functions is via Availity.**

The Availity Essentials Provider Portal helps save you and your practice/facility time and money. Reference this [information sheet](#) for more details.

Need Help?

To register for the Availity Essentials Provider Portal, go to the page Availity.com/MolinaHealthcare and click the Register button. For assistance, call Availity Client Services at **(800) 282-4548** Monday through Friday from 7 a.m. to 7 p.m. Central Time.

Live Webinars Continue

You and your staff are also invited—and encouraged—to take advantage of our live webinars. The content is custom curated for Molina providers, and is presented jointly by Availity and Molina. **Important Note:** You must [log into Availity](#) to register.

- Thursday, March 9, 2023, 10 a.m. Central
- Tuesday, March 21, 2023, 2 p.m. Central
- Wednesday, March 29, 2023, 11 a.m. Central

On-Demand Training

While logged into Availity Essentials, you can learn about all the features and functionality offered for Molina providers by accessing **Help & Training > Get Trained**. For a comprehensive list of tools and features available on Availity, log in and click on the Help and Training dropdown.

Questions?

We’re here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina’s Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal on March 28, 2023. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.