

Provider Memorandum

Reminder: State of Illinois Removing Requirement for Marketplace Referrals

Molina Healthcare of Illinois (Molina) is reminding providers that the state legislature passed a bill that reverses the HMO referral system requirement. This applies to the Marketplace (HMO) line of business.

In alignment with this public act, Molina is removing all referral processes and policies for our Marketplace plans (Constant Care Silver and Confident Care Gold), including our internal processes, configuration, Utilization Management, Availity Essentials, and provider and member services.

These changes will go into effect with dates of service on or after **January 1, 2024**. Providers may recommend specialists or suggest that members see a specialist; however, formal referrals will not be needed.

[Click here](#) to review the public act [HB 1186, HMO Referral System, Public Act 103-0104](#).

Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Relations Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

Providers no longer have direct access to Molina's Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.