

Provider Memorandum

New Laboratory Benefit Management Program for Marketplace

Molina Healthcare of Illinois (Molina) is committed to continuous improvement in our overall payment process to ensure accuracy and completeness. Beginning with dates of service **May 16, 2023**, Molina will implement a new Laboratory Benefit Management program to ensure the consistent application of laboratory policies; this provider- and member-friendly program includes automated review of high-volume, low-cost lab tests.

Laboratory Benefit Management Program Details

The program impacts all providers referring for and performing lab services for the Marketplace line of business, and will be administered by Avalon Healthcare Solutions (Avalon).

For dates of service on and after **May 16, 2023**, an automated prepay review of lab charges will be conducted for services performed in office, hospital outpatient, and independent laboratory places of service. Reviews will focus on consistency with our lab policies, guidelines, and industry standardized rules, including but not limited to:

- Evaluation of services for adherence with policy criteria.
- Assessment of clinical appropriateness based upon diagnoses and frequencies.
- Evaluation of services considered experimental and/or investigational.
- Review for appropriateness based on code-specific allowances under Molina policies and guidelines when multiple units are billed.

Providers will continue to submit claims for lab services to Molina, and Molina will continue to adjudicate applicable claims for payment.

Supporting Information

All associated lab policies will be published on the Policies page of the MolinaHealthcare.com website: [Payment Integrity Policies \(molinahealthcare.com\)](https://www.molinahealthcare.com/policies). To learn more about Avalon, visit the website [avalonhcs.com](https://www.avalonhcs.com). Additional details and provider training opportunities will follow as we prepare for implementation.

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

Provider Portal Alert

We are sunsetting the Molina Legacy Provider Portal sometime this year. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.