

Provider Memorandum

Submit and Track Appeals on Availity Essentials

Molina Healthcare of Illinois (Molina) is adding new efficiency to Availity Essentials. Beginning **November 16, 2023**, providers will have access to a streamlined, multi-payer process for submitting appeals to Molina. You can soon enjoy the following functionality:

- Submit your appeal and dispute requests online for Molina's finalized claims.
- Check the status of your requests submitted on Availity Essentials.
- View and import requests initiated through outside channels (mail, fax, etc.) and complete them as part of your Availity Essentials workflow.
- Upload supporting documentation for online requests.
- Receive a notification when requests have been finalized and processed by Molina.

Learn How To Use It

We invite you to join Availity and Molina for a live webinar to learn how to get the most out of this time-saving feature. Choose from two sessions:

- [November 15, 2023, 10 a.m. Central](#)
- [November 20, 2023, 12 p.m. Central](#)

Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Relations Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.molinahealthcare.com).

Provider Portal Alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.