

Provider Memorandum

Annual NCQA Provider Newsletter Now Available

Molina Healthcare of Illinois (Molina) publishes quarterly Provider Newsletters for our network. Content includes pertinent information for Medicaid, MMP/Duals, Marketplace, and Medicaid providers serving Molina members in Illinois.

The Provider Newsletter communicates medical management policies and procedures to support providers in their delivery of quality health care services. [The Third Quarter Provider Newsletter](#) contains important updates and reminders from the National Committee for Quality Assurance (NCQA):

- Updating Provider Information
- Credentialing Rights
- Molina's Utilization Management
- Drug Formulary and Pharmaceutical Procedures
- Case Management
- Translation Services
- Patient Safety
- Care for Older Adults
- Hours of Operation
- Nondiscrimination
- Member Rights and Responsibilities
- Population Health (Health Education, Disease Management, Care Management and Complex Case Management)
- Quality Improvement Program
- Standards for Medical Record Documentation
- Preventive Health Guidelines
- Clinical Practice Guidelines
- Advance Directives
- Behavioral Health
- Care Coordination & Transitions
- Health Risk Assessment and Self-Management Tools
- And More

Please visit MolinaHealthcare.com for the Third Quarter Provider Newsletter located under the Communications tab. [Click here to go directly to the Provider Newsletter page](#), or here to open the [Third Quarter Provider Newsletter as a PDF](#).

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at MolinaHealthcare.com.

Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.