

Provider Memorandum

Advanced Imaging Auto Responses for All LOBs in Availity

Molina Healthcare of Illinois (Molina) is excited to better support our provider partners with MCG Cite AutoAuth for Advanced Imaging services within our Availity Essentials portal.

Choose Availity to request Prior Authorization (PA) for services, including MRIs, CTs, and PET scans for all lines of business, 24/7 year-round. Only providers whose teams have access to Availity Essentials can take advantage of this tool.

What It Means for You

- Fast—Eliminates phone wait time and manual faxes
- Efficient—Improves processing time from days to potentially minutes
- Transparent—Real-time tracking of authorization submissions and approvals
- User friendly—Electronic submission, including clinical documentation, for ease of use
- Convenient—Molina submissions are centralized
- Compliant—Automated tools improve efficiency and HIPAA compliance
- Patient-centric—Reduces disruptions to member care

When you attach the relevant care guideline content to each PA request and send it directly to Molina via Availity, you will receive an expedited, often immediate, response. For the full list of imaging codes that require PA, refer to our PA Code LookUp Tool on the [Illinois provider home page](#).

Not Registered with Availity Essentials?

Registering your medical or non-health care business is easy and free:

- Atypical Providers: apps.availity.com/availity/Demos/LP_AP_GetStarted_Atypical/index.html
- Medical Providers: Availity.com/MolinaHealthcare

Need Help?

For assistance using the Availity Essentials portal, call the Availity Help Desk from 7 a.m. to 7 p.m. Central Time at **(800) 282-4548**. You can also watch Molina's [MCG Cite AutoAuth Video](#) for more information.

Thank you for your partnership in member care!

Questions?

We're here to help. Contact your dedicated Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your dedicated Provider Network Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

Provider Portal Alert

We are in the process of sunsetting the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive Molina's provider updates.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.