

Provider Memorandum

Planned “Sunsetting” of Molina Legacy Portal In 2023

Molina Healthcare of Illinois (Molina) is informing providers that we are planning for the sunsetting (i.e., discontinuation) of the Legacy Provider Portal. Availity Essentials is the official secure portal for Molina’s providers, and we will sunset the Molina Legacy Portal on **March 28, 2023**. We will do everything we can to make this transition as smooth as possible for you.

Use Availity Essentials to securely perform these functions and more:

- Check eligibility and benefits
- Submit claims
- View remittances
- Manage Prior Authorizations
- Upload supporting documentation with your claims
- Submit appeals
- Correct claims

The Availity Essentials Provider Portal offers benefits to save you and your practice/facility time and money:

Current Availity Features	
Availity Feature	Timesaving Benefit To You
Claim Status	Expanded search options include member name, service dates, claim history, or the 276 HIPAA standard. Adjustment codes and remittance codes, along with their descriptions, at both the claim and line level.
Smart Claims	A simplified claim entry tool with only the essential fields. Use data from prior eligibility and benefits submissions to autofill your claim.
Eligibility and Benefits	Use data from prior eligibility & benefits submissions to search for patients and autofill your claim.
Attachments	Upload supporting documentation with your claims using the Send Attachments feature. You can transmit up to 10 attachments (128 MB total) with your claim submission.

Coming Soon In 2023	
Availity Feature	Timesaving Benefit To You
Accumulators	Each member/plan submitted returns the Molina plan/dollar and benefit/count accumulated toward the limit.
Prior Authorizations	Manage your Molina Prior Authorizations and use the Auth/Referral Dashboard to follow up on the status of authorizations.

Need Help?

If your organization is not yet registered for the Availity Essentials Provider Portal, go to our landing page Availity.com/MolinaHealthcare and click the Register button. For assistance, call Availity Client Services at **(800) 282-4548** Monday through Friday from 7 a.m. to 7 p.m. Central Time.

For a comprehensive list of tools and features available on Availity, log in and click on the Help and Training dropdown.

Live Webinars Continue

You and your staff are also invited—and encouraged—to take advantage of our live webinars. The content is custom curated for Molina providers, and is presented jointly by Availity and Molina. **Important Note:** You must **log into Availity** to register.

- Thursday, January 12, 2023, 10:30 a.m. Central
- Monday, January 23, 2023, 2 p.m. Central
- Tuesday, February 7, 2023, 9 a.m. Central
- Wednesday, February 15, 2023, 11 a.m. Central
- Friday, February 24, 2023, 12 p.m. Central

On-Demand Training

While logged into Availity Essentials, you can learn about all the features and functionality offered for Molina providers by accessing **Help & Training > Get Trained**.

Keep an eye on the Availity Portal and the **Communications > News & Updates page** of MolinaHealthcare.com for upcoming details about the phased sunset of the Molina Provider Portal.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.