

# Provider Memorandum

## Help Your Patients Tackle Social Determinants of Health

Molina Healthcare of Illinois (Molina) is proud to introduce [Molina Help Finder](#), a repository that helps Molina members find the resources and services they need, when they need them, right in their own communities.

With [Molina Help Finder](#), providers like you have the ability to address Social Determinants of Health (SDOH) by referring patients in real time right from your office. Simply search by category for the types of services needed, like food, child care, education, housing, employment, and more. Results can then be narrowed by applying personal and program-specific filters.

## How To Use Molina Help Finder

Go to [MolinaHelpFinder.com](#) and enter the patient's ZIP code and preferred language. The search algorithms will immediately show how many resources are available. Click on any of these categories based on your patient's needs:

- Food (nutrition, pantries, benefits, etc.)
- Housing (temporary shelter, financial aid, utility assistance, etc.)
- Goods (clothing, household, etc.)
- Transit (bus passes, financial aid, after-school programs, etc.)
- Health (education, addiction & recovery, medical care, etc.)
- Money (benefits, grants, counseling, etc.)
- Care (child care, elder care, etc.)
- Education (training, life skills, financial aid, etc.)
- Work (job placement, workers rights, job training, etc.)
- Legal (legal aid, translation, representation, etc.)

Visit [MolinaHelpFinder.com](#) to learn more. Try it out for your patients and help them use it themselves.

## Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at [MolinaHealthcare.com](#).

## Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

## **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.