

Provider Memorandum

Interoperability At Molina

In alignment with the Centers for Medicare & Medicaid Services (CMS), Molina Healthcare of Illinois (Molina) is establishing standards for interoperability. This is the term for the ability of different systems, devices, or applications to connect and communicate without effort from the end user.

The CMS Interoperability Rule requires data sharing and interoperability between providers and the National Plan and Provider Enumeration System (NPPES). The goal is to advance care continuity and patient access to information, while also preventing information blocking. The Interoperability Rule impacts organizations, such as payers (like Molina), hospitals, and clinicians. Providers that are not listed in NPPES will be considered non-compliant and could be blocked from information sharing.

Molina has updated the Provider Manuals to describe direct data sharing and how providers can accomplish this in a HIPAA-compliant manner:

- [MHIL Medicaid Provider Manual \(page 94\)](#)
- [MHIL MMP/Duals Provider Manual \(page 48\)](#)
- [MHIL Marketplace Provider Manual \(page 71\)](#)

We appreciate your support as we continually modernize our way of doing business for the benefit of providers and members.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered? [Click here](#).

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.