

Molina Healthcare of Iowa System Configuration Log – Week of March 18, 2024



Known System Issue	Brief Description	Date Issues Identified	Status	Provider's Types Impacted	Number of Providers Affected	Expected System Completion Date	Expected Claims Reprocessing Date	Overall Status
GEMT Ambulance All Claim Audit	Molina has conducted a claims audit of all GEMT claims for adjudication accuracy.	2/19/2024	Adjustment project will be submitted for identified underpaid/manual denial errors	GEMT Ambulance	39	TBD	03/26/2024	Open
BH Rates	Fallout from earlier BH September 2023 Rate Increase reprocessing.	9/22/2023	While the expected close date is listed as 2/8/24, we are expediting the reprocessing so plan to have this complete before that date.	Behavioral Health	350	2/8/2024	3/4/2024	Open
COB Nursing Facilities	Claims were denying for nursing facilities when member has primary insurance	8/17/2023	Claims have been manually corrected and will continue to be processed manually to override the edit until automation is completed.	Nursing Facilities	N/A	3/5/2023	N/A	Open
FQHC/RHC Rates	Molina was paying some FQHC/RHC providers at interim rates.	10/19/2023	Molina is auditing all FQHC/RHC providers to ensure accurate, final rates are loaded. RHCs have been reviewed and updated, if necessary. FQHCs to be completed shortly. System will be updated and any impacted claims will be reprocessed.	FQHC/RHC	35	Complete	3/25/2024	Open
96160 Primary Procedure Denials	96160 denying for missing primary procedure, H0046 & H1003 were reported on the claim as the primary procedure and were identified as applicable primary procedures.	1/19/2024	Edit configuration updates to allow 96160 with H0046 &/or H1003 as the primary procedure. Configuration updates in process, interim process is in place to override the current denial when the appropriate codes are reported on the claim.	Maternal Health	N/A	TBD	3/19/2024	Closed