

Molina Healthcare of Iowa System Configuration Log – Week of January 29, 2024



Known System Issue	Brief Description	Date Issues Identified	Status	Provider's Types Impacted	Number of Providers Affected	Expected System Completion Date	Expected Claims Reprocessing Date	Overall Status
96160 Primary Procedure Denials	96160 denying for missing primary procedure, H0046 & H1003 were reported on the claim as the primary procedure and were identified as applicable primary procedures.	1/19/2024	Edit configuration updates to allow 96160 with H0046 &/or H1003 as the primary procedure. Configuration updates in process, interim process is in place to override the current denial when the appropriate codes are reported on the claim.	Maternal Health	N/A	TBD	3/19/2024	Open
Ophthalmological use of Avastin.	HHS guidance per Informational Letter 2491-MC- FFS regarding Avastin billing for use in Ophthalmology is allowed with HCPCS J7999 at \$76 per eye, per calendar month.	12/8/2023	Adjustments are in process to price per IL 2491	Vision	4		2/8/2024	Open
BH Rates	Fallout from ealier BH September 2023 Rate Increase reprocessing.	9/22/2023	While the expected close date is listed as 2/8/24, we are expediting the reprocessing so plan to have this complete before that date.	Behavioral Health	350	2/8/2024	2/22/2024	Open
COB Nursing Facilities	Claims were denying for nursing facilities when member has primary insurance	8/17/2023	Claims have been manually corrected and will continue to be processed manually to override the edit until automation is completed.	Nursing Facilities	N/A	12/15/2023	N/A	Open
FQHC/RHC Rates	Molina was paying some FQHC/RHC providers at interim rates.	10/19/2023	Molina is auditing all FQHC/RHC providers to ensure accurate, final rates are loaded. RHCs have been reviewed and updated, if necessary. FQHCs to be completed shortly. System will be updated and any impacted claims will be reprocessed.	FQHC/RHC	35	Complete	2/17/2024	Open
340B Claims	Molina has not been applying lesser of logic to 340B claims from a subset of professional (non-facility) providers.	10/5/2023	Systems have been updated for impacted providers as of 10/30/2023. As this issue caused overpayments that will result in a provider recovery, the claims have has been sent to the recovery process for provider notification before claims can be reprocessed.	Professional (non-facility) providers	1	Complete	12/30/2023	Complete

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BH September 2023 Rate increases	Molina received updated BH rates for the following Fee Schedules: BH, CMH, Clinical Social Worker, Psychologist	9/22/2023	Systems have been updated for impacted providers. All claims have been reprocessed.	BH Providers	171	Complete	11/15/2023	Complete
Nursing Facility - Quarterly Rate Updates	Molina updated rates but has received additional updates the week of 9/27/23.	9/18/2023	Systems have been updated for impacted providers. All claims have been reprocessed.	Nursing Facilities	63	Complete	11/17/2023	Complete