Provider Bulletin

Molina Healthcare of California

https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

January 26, 2024

☒ Imperial
☒ Riverside
☒ San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

2024 HEDIS® & RISK ADJUSTMENT DATA COLLECTION

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Practitioners & Office Managers:

The Healthcare Effectiveness Data and Information Set **(HEDIS®)** from the National Committee for Quality Assurance **(NCQA)** is a well-known and respected tool used by more than 90 percent of American health plans to report performance on quality of care and services.

The Centers for Medicare & Medicaid Services **(CMS)** uses Risk Adjustment diagnosis codes and demographic data to appropriately report and produce complete and accurate diagnosis and the health status of Medicare enrollees.

HEDIS® and Risk Adjustment data collection and reporting is part of quality improvement and performance assessment, which is mandated by the State and Federal regulatory agencies and national accreditation body.

When this is happening:

MHC, with your assistance, will facilitate a medical record review and begin collecting and **compiling HEDIS® and Risk Adjustment** data. Beginning **February 05, 2024**, MHC staff will contact you to arrange a convenient collection method of required medical record information.

Provider Action

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email: MHCHEDISDepartment@MolinaHealthcare.Com

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-517-1689.**

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California
Quality Improvement Department

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Teresa Suarez Laura Gonzalez Mimi Howard	562-549-3782 562-549-4887 562-549-3532	Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com Smimi.Howard@molinahealthcare.com
Los Angeles County	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts Anita White	562-517-1014 562-549-3550 562-549-4809 562-549-4069 562-980-3947	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Latoya.Watts@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi Marina Higby	562-549-3708 916-561-8550	Johonna.Eshalomi@molinahealthcare.com Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com