THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:

☒ Molina Medi-Cal Managed Care
☒ Molina Medicare Options Plus
☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:

☒ **Medical Group/ IPA/MSO**

  Primary Care
☒ IPA/MSO
☒ Directs

  Specialists
☒ Directs
☒ IPA

☒ **Hospitals**

  Ancillary
☒ CBAS
☒ SNF/LTC
☒ DME
☒ Home Health
☒ Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(888) 562-5442, Extension:

Los Angeles/Orange Counties
  X123017

Riverside/San Bernardino Counties
  X120613

Sacramento County
  X125682

San Diego County
  X121735

Imperial County
  X125682

Informational Bulletin Regarding Emergency Declaration – Monkeypox Outbreak

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

On August 1, 2022 California Governor Gavin Newsom proclaimed a state of emergency to support the state's response to the monkeypox outbreak and bolster state vaccination efforts.

The Governor's proclamation is available at: https://www.gov.ca.gov/wp-content/uploads/2022/08/8.1.22-Monkeypox-SOE-signed.pdf?emrc=2a3e09

This notification is meant to give details on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

Molina's 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275-8750 English; (866) 648-3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

If there are office closures, please report them to your appointed County Provider Services Representative at:

Los Angeles/Orange:

Email: MHC_LAProviderServices@MolinaHealthcare.com
Telephone: (562) 233-1753
Fax: (855) 278-0312

Sacramento:

Email: MHCSacramentoProviderServices@MolinaHealthcare.com
Telephone: (858) 974-1705 Ext. 121705
Fax: (916) 561-8559

San Bernardino:

Email: MHCIEProviderServices@MolinaHealthcare.com
Telephone: (888) 562-5442 Ext. 115937
Fax: (909) 890-4403

Riverside:
Email: MHCIEProviderServices@MolinaHealthcare.com
Telephone: (888) 562-5442 Ext. 120618
Fax: (909) 890-4403

San Diego:
Email: MHCSanDiegoProviderServices@MolinaHealthcare.com
Telephone: (858) 974-1705 Ext. 121705
Fax: (858) 503-1210

Imperial:
Email: MHCImperialProviderServices@MolinaHealthcare.com
Telephone: (619) 201-2036
Fax: (760) 679-5705

To view the State of Emergency in full, please visit: https://www.gov.ca.gov/2022/08/01/74502/

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions on page one.