

Electronic Visit Verification

Information for impacted home and community-based service providers who will bill the following codes: G0156, G0299, G0300, S5125, T1000, T1001, T1002, T1003, T1019

Training registration for the Ohio Department of Medicaid's (ODM) Electronic Visit Verification (EVV) Phase 2 opened on April 1, 2019. Training begins on May 6, 2019.

To register visit <https://Medicaid.Ohio.gov> and under "Initiatives" select "Electronic Visit Verification." Click on "EVV Phase 2 Training Registration," then go down to "Phase 2 Provider Training," and under "Agency" select either "[Agency Training Registration Quick Reference Guide](#)" or "[Agency Training Registration](#)."

Registration and who should attend:

- The first agency employee to register for training will be the initial EVV system administrator
- At least one representative from your agency **must** complete all required training to receive your Welcome Kit with login credentials to the Sandata system
- A maximum of two people per Medicaid ID can attend training
- It is **strongly** recommended that instructor-led classroom training or instructor-led web-based training is attended by at least one employee in your agency
- If your agency operates with multiple provider numbers, you must satisfy training requirements for each provider number

Training information:

- The training will focus on administrative duties and how to train direct care workers
 - Administrators should always assign at least one additional administrator to the account for coverage while he or she is out of the office
- Training covers an in-depth overview of the ODM EVV program, and an in-depth walk-through of the Sandata EVV system that includes features, usage, reporting and support
- It is recommended that staff who attend training should use tools from the training to train other agency staff
 - Recorded webinars and an online library of training modules can be used as training aids

Types of training offered:

- **Instructor-Led Classroom Training:** A computer lab setting where each participant has a dedicated computer
- **Instructor-Led Web-Based Training:** Webinars offered in four, two-hour sessions where participants attend from a remote location using their own computer with internet access and can call in by phone
- **Independent Web-Based Training:** Online, self-paced training method allows participants to access training materials independently, and should be used as a training refresher or a way to train new providers for someone who has attended an instructor-led training

For questions on registering for training, call the EVV Provider Hotline at (855) 805-3505. For general EVV questions, email the EVV Unit at EVV@medicaid.ohio.gov or leave a voicemail at (614) 705-1082.

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

Email us at OHProviderRelations@MolinaHealthcare.com

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