

## Prevent Claim Denial – EPSDT

### Information for providers in the Medicaid and MyCare Ohio networks

Don't forget to complete the referral field indicator (field 24) on Early Periodic Screening, Diagnosis and Treatment (EPSDT) claims. Your claim may be denied if this field is not complete. To learn more, visit [www.MolinaHealthcare.com/Providers/OH](http://www.MolinaHealthcare.com/Providers/OH) and select "Provider Bulletin" under the "Communications" tab.

### EPSDT CPT Codes

- Preventive Medicine Services
  - New patient (under 1 year) – 99381
  - New patient (ages 1 to 4 years) – 99382
  - New patient (ages 5 to 11 years) – 99383
  - New patient (ages 12 to 17 years) – 99384
  - New patient (ages 18 to 39 years) – 99385
  - Established patient (under 1 year) – 99391
  - Established patient (ages 1 to 4 years) – 99392
  - Established patient (ages 5 to 11 years) – 99393
  - Established patient (ages 12 to 17 years) – 99394
  - Established patient (ages 18 to 39 years) – 99395
- Evaluation and Management Codes
  - New patient – 99201-99205
  - Established patient – 99211-99215

**Note:** Use the following diagnosis codes as well as any specific condition related diagnosis codes, as applicable.

**Before Oct. 1,** bill with current ICD-9 codes V20.2, V20.31, V20.32 and/or V70.0 and/or V70.3-70.9.

**Starting Oct. 1,** bill with the appropriate ICD-10 codes Z00.121, Z00.129, Z00.110, Z00.111, Z00.00, Z00.01, Z02.0, Z02.2, Z02.4, Z02.5, Z02.6, Z02.82, Z02.89, Z02.0, Z02.1, Z02.2, Z02.3, Z02.4, Z02.89, Z00.8, Z00.5, Z00.70, Z00.71, Z00.8, Z00.8.

## Prevent Claim Rejection – Spanned Dates of Service

### Information for providers in all networks

Due to the potential for claims to price incorrectly, Molina Healthcare implemented a process that identifies claims that include specific service codes\* billed with line item spanned dates of service. Claims (or claim lines) that include these service codes and are billed with a date of service date span as a line item will be **rejected** and must be rebilled with a single date of service per service line. See the next page for examples.

**\*Service Codes Impacted:** G0151, G0152, G0153, G0154, G0155, G0156, S5100, S5125, S5130, S5135, S9470, T1000, T1001, T1002, T1003, T1019, T2025 Modifiers UA\_U1 (combo), U1 (alone), UB\_U2 (combo) and U2 (alone).

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### Questions?

Call Provider Services  
(855) 322-4079 – 8 a.m. to 6 p.m.  
Monday through Friday

### Connect with Us

[ItMatters@MolinaHealthcare.com](mailto:ItMatters@MolinaHealthcare.com)  
[www.facebook.com/MolinaHealth](http://www.facebook.com/MolinaHealth)  
[www.twitter.com/MolinaHealth](http://www.twitter.com/MolinaHealth)

### Join Our Email Distribution List

To learn how to receive this bulletin via email or view our bulletin archives, visit [www.MolinaHealthcare.com/Providers/OH](http://www.MolinaHealthcare.com/Providers/OH) and click "Provider Bulletin" in the "Communications" tab.

### Website Roundup

Recently updated at [www.MolinaHealthcare.com/Providers/OH](http://www.MolinaHealthcare.com/Providers/OH):

- [Medicaid and MyCare Ohio Combined Provider Manual](#)
- [Liability Reconciliation Form](#)
- [Health Care Coding Tips](#)
- [Web Portal Reference Guide](#)

### PA Reconsideration vs. Appeal

A guide to help providers decide when to file an appeal versus prior authorization (PA) reconsideration is at [www.MolinaHealthcare.com/Providers/OH](http://www.MolinaHealthcare.com/Providers/OH) under the "Forms" tab.

### New Fax Number for Progesterone Therapy

#### Information for OB/GYNs

Molina Healthcare now has a dedicated fax number for progesterone therapy requests at **(866) 504-7256**, streamlining the process by sending authorization requests directly to our Maternal Child Health department.

Progesterone, also known as 17 P, is

**Claim Examples**

**Incorrect billing:**

24. A. DATE(S) OF SERVICE		B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS							
MM	DD	YY	MM	DD	YY									
09	01	15	09	22	15	12		G0154				1.2,3	200.00	10

**Correct Billing:**

24. A. DATE(S) OF SERVICE		B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS							
MM	DD	YY	MM	DD	YY									
09	01	15	09	01	15	12		G0154				1.2,3	100.00	5
09	22	15	09	22	15	12		G0154				1.2,3	100.00	5

**New Transportation Vendor**

**Information for primary care providers in all networks**

Molina Healthcare has a new vendor, Secure Transportation, that will take over services currently provided by Logisticare for Medicaid members on **Nov. 1, 2015** and MyCare Ohio and Medicare members on **Jan. 1, 2016**. Secure Transportation will contract with medical transportation providers throughout Ohio to provide quality “door-to-door” transportation to our members.

**Patient Liability Reconciliation**

**Information for Skilled Nursing Facilities and Hospice providers**

The current process to reconcile patient liability will be temporarily put on hold while the Ohio Department of Medicaid (ODM) implements a project to reconcile patient liability in the Medicaid Information Technology System (MITS) system. During this time, we will not accept the 9401 or Cost of Living Adjustments (COLA) forms to dispute liability information on file for patients. Further communications will be sent out when the dispute process is implemented.

**Updating Provider Information**

**Information for providers in all networks**

By keeping provider information updated, Molina Healthcare can accurately generate provider directories, process claims and communicate with our network. Providers must notify us of changes in writing at least 30 business days in advance, when possible, including:

- Change in practice ownership or Federal tax ID number
- Change in practice name
- Change in practice address, phone or fax numbers
- Change in practice office hours
- New office site location
- PCPs Only: If practice is open or closed to new patients
- When a provider joins or leaves the practice

Use the [Provider Information Update Form](http://www.MolinaHealthcare.com/Providers/OH) at [www.MolinaHealthcare.com/Providers/OH](http://www.MolinaHealthcare.com/Providers/OH) under the “Forms” tab to send changes to:

**Email:** [MHOProviderUpdates@MolinaHealthcare.com](mailto:MHOProviderUpdates@MolinaHealthcare.com)  
**Fax:** (866) 713-1893  
**Mail:** Molina Healthcare of Ohio  
 Attention: PIM  
 P.O. Box 349020  
 Columbus, OH 43234-9904

for pregnant women at risk for pre-term labor/delivery. Timeliness of starting 17 P is often critical. This new process is part of our commitment to the state of Ohio’s initiative to reduce the infant mortality rate.

**Clear Coverage™ Corner – Training**

Start using Clear Coverage™ to reap the benefits of an authorization system that may provide an automatic decision. To learn more, join the next training session, also available on mobile devices.

**Friday, Oct. 16, 9 to 10 a.m.**  
 Meeting Number: 801 799 357

1. Go to <http://molina.webex.com>.
2. Enter the meeting number.
3. If requested, enter your name and email address. (No password)
4. Give your number for a call back.
5. Follow the instructions.

You can request an on-site training from your Provider Services Representative or by emailing [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com).

**Web Portal Support Service Desk**

We have a team of Customer Service Representatives specialized to assist you complete registration, reset a password and navigate the Web Portal. Call Provider Services for help at (855) 322-4079.

**Return Of Overpayment Form**

The Return of Overpayment Form is updated with the new P.O. Box for checks and correspondence: Molina Healthcare of Ohio, Inc. Dept. 781661, P.O. Box 78000, Detroit, MI 48278-1661.

**Provider Spotlight**

Congrats to gift basket winner in the monthly Clear Coverage™ drawing: Marietta Health Care Phys Inc./Dr. Steven Howe.

**ICD-10 Implementation**

View the ninth ICD-10 Transition Information for Providers and Staff (TIPS) at <http://medicaid.ohio.gov/providers/billing/icd10> The TIPS focus on Child Birth Delivery & Weeks of Gestation Diagnosis Codes.