



YOUR EXTRA BENEFITS

Molina makes good health easier.

We're here for you with quality doctors, hospitals and services, so you get the care and support you need to feel your best.

In addition to covered services, you get extra benefits as a Molina Medicaid member! Check out your extras in this booklet.

Find more information about your Molina Medicaid coverage in your Molina Healthcare Quick Guide and in your Member Handbook. View these online at MolinaHealthcare.com/OHMedicaidHandbook. You can call Member Services to ask for a printed copy.

If you have any problem reading or understanding this information, call Member Services at (800) 642-4168 (TTY 711) for help at no cost to you. We can explain this information in English or in your primary language. You can also get this information in other formats, such as large print, braille or audio. These services are provided at no cost to you.

Molina Healthcare of Ohio (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, sex, gender, gender identity, sexual orientation, age, disability, national origin, military status, genetic information, ancestry, health status or need for health services in the provision of health services.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-642-4168 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-642-4168 (رقم هاتف الصم والبكم: 711).

FIIRO GAAR AH: Hadii aad ku hadasho Ingiriisiga, adeega kaalmada luuqada, oo bilaa lacag ah, ayaa kuu diyaar ah. 1-800-642-4168 (TTY: 711).

ध्यान दनुहोस्: तपार्इंले नेपाली बोलनुहुन्छ भने तपार्इंको नमिति भाषा सहायता सेवाहरू नःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-642-4168 (टटिवाइ: 711) ।

پاملرنه: که تاسو انگلیسی خبرې کوئ، تاسو ته وړیا د ژبي مرستي خدمتونه، شتون لري. زنگ ووهئ 1-800-642-4168 (TTY:711).

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call (800) 642-4168 (TTY: 711).

Quality Care, Close to Home

Our network

We have a growing family of doctors and hospitals ready to serve you. Visit providers who are part of Molina's network. You can find network providers at MolinaProviderDirectory.com/OH.

Get virtual care anytime, anywhere, with Teladoc

Adult* Molina members pay \$0 for 24/7 virtual care with Teladoc – no appointment needed! Ask doctors about urgent care conditions like colds & flu, sinuses, rashes, and more. If needed, doctors can send a prescription to your local pharmacy.

Visit Teladoc.com/Molina-OH or download the Teladoc mobile app to sign up! Call (800) 835-2362 for help registering an account. After you set up an account, you can ask for a virtual visit by phone, video, or mobile app whenever you need care.

**Members 19 and older are eligible for Teladoc services, except Children with Special Health Care Needs who become eligible at age 21.*

Transportation

Your extra transportation benefits include:

- 30 extra one-way trips each year for rides to the doctor, pharmacy, WIC[†], CDJFS[‡], and food resources like food pantries or grocery stores.
- On-demand rides with Lyft and Uber.
- Options like taxi or van service, all-day bus passes, and mileage reimbursement.
- Access2Care mobile app with ride scheduling, trip reminders and real-time vehicle view.
- Unlimited rides after a hospital discharge or if you must go 30+ miles away to a doctor.
- Unlimited rides to prenatal and postpartum visits with your OB/GYN[§].
- Unlimited rides to well-child visits for children younger than one year old.
- Unlimited trips for dialysis, radiation treatment, chemotherapy and members confined to a wheelchair.

Our transportation specialists are available 24/7 to schedule your ride. Call (866) 642-9279 at least two business days before your scheduled visit to set up transportation.

The list above is a summary of transportation benefits Molina offers. You get these benefits in addition to required transportation services listed in your Member Handbook.

[†] WIC: *The Special Supplemental Nutrition Program for Women, Infants, and Children.*

[‡] CDJFS: *Your local County Department of Job and Family Services office.*

[§] OB/GYN: *Obstetrician-gynecologist. A doctor who specializes in reproductive health.*

For more information about your extra benefits, call Member Services at (800) 642-4168 (TTY 711) from 7 a.m. to 8 p.m., Monday through Friday.

Vision

Molina Healthcare covers vision (optical) services. Members pay \$0 for a vision exam, glasses, standard frame and lenses every 12 months, for all ages.

Visit MolinaHealthcare.com/OHMedicaidVision for more on the extra vision benefits Molina offers, like:

- For members 18 and younger, up to \$150 for contact lenses
- Our “Ten plus Ten” frame benefit: Get a 10 percent discount off the retail price and \$10 for frames, when you waive the standard frame selection.

Dental

Molina covers dental cleanings and exams once every six months for all ages, and a third cleaning during pregnancy.

Visit MolinaHealthcare.com/OHMedicaidDental to learn about extra benefits like:

- A dental mobile app to help you find network providers, learn about your dental care needs, and get personalized messages.
- Extra cleaning for members who have certain periodontal maintenance services.
- Molina’s Mobile Anesthesiology unit for children needing anesthesia care and services, who would otherwise need dental care at a hospital or surgery center.



My Molina: Manage your health plan online

Connect to our secure member portal from any device, wherever you are. Change your doctor, update your contact info, request a new ID card and much more. To sign up, visit [MyMolina.com](https://www.mymolina.com).

Prefer a smartphone app? Download the My Molina mobile app to:

- Access your ID card.
- Connect with the 24-hour Nurse Advice Line or Member Services.
- Find a doctor, pharmacy or urgent care location.
- Track your health record, including pregnancy care.
- Get in touch with your primary care provider (PCP) or Care Manager.
- Track your enrollment status and important letters.

Molina Rewards 4 Health

When you take steps to live a healthy life, we think that deserves a reward. You earn gift card rewards just for going to the doctor, with Molina Rewards 4 Health! Visit [MolinaHealthcare.com/OHMedicaidMember](https://www.molinahealthcare.com/OHMedicaidMember) to learn more.



Benefits for New & Expecting Parents

Earn rewards for you & your baby

With Molina Rewards 4 Health, you can earn up to \$250 in gift card rewards for completing pregnancy and baby checkups. Visit MolinaHealthcare.com/OHMedicaidPregnancyRewards to learn more.

Unlimited rides for pregnancy & well-child visits

You get unlimited rides to prenatal and postpartum visits with your OB/GYN. You also get unlimited rides to well-child visits for babies younger than one year old. See the Transportation section in this document to learn more!

24/7 breastfeeding help with Pacify

Call Pacify's lactation consultants any time, day or night, to get no-cost breastfeeding help when you need it. Call as often as you need to – no appointments, no waiting! Download the Pacify app and use the Molina member code MHOM5 at signup.

Download Pacify today! Scan this QR code with your phone's camera or QR code app.



Personalized texts for new parents, from Text4baby

Text BABY to 511411 to get texts every week on topics like the signs of labor, nutrition tips, and safe sleep education. Texts are personalized for you, based on your baby's birth date. Anyone can sign up, including dads, grandparents, or other caregivers!

Supports & Services Near You

Get 3 months of Amazon Prime, on us!

Just for Molina Medicaid members! Call Member Services at (800) 642-4168 to get your gift card code. The Amazon Prime offer applies to one member per household.

Exclusive mobile phone offer: Molina Healthcare Unlimited Plan

Molina partners with TruConnect to offer you TruConnect products and services for the Federal Lifeline Program and the Affordable Connectivity Program (ACP). If eligible, you get:

- Smartphone at no cost (5.5" or better). Or, bring your own device and keep your phone number. TruConnect will ship you a SIM card.
- No cost for unlimited talk, text and data when opted in to the ACP.
- No cost for international calling to Mexico, Canada, China, Vietnam and Korea.

Visit truconnect.com/Molina or call (844) 700-0795 to find out if you're eligible, limited to one member per household. New users will be asked to opt in to the ACP program as part of the Federal Lifeline Program enrollment process.



Find community resources with Molina Help Finder

Molina helps you find local resources, health events and community organizations near you. These resources offer great programs and convenient services like food, housing, employment, financial support, and legal services. Best of all, most of them are offered at no cost or low cost.

Call Member Services at (800) 642-4168 (TTY 711) for help finding resources and organizations in your area. Call Monday to Friday, 7 a.m. to 8 p.m.

Rewards for education

Molina offers a \$50 gift card reward to members who complete the Ohio High School Equivalency (HSE) test. The HSE was formerly called the General Educational Development (GED) test.

Dr. Cleo's Kids Club

We want to help children understand their health and be involved in their health care! We offer Dr. Cleo's Kids Club to help children start good fitness habits and make healthy choices. Children younger than age 18 are eligible.

Care Management

Manage health conditions with coordinated care

We have a professional team of nurses and social workers ready to serve you. They are called Care Managers, and they are very helpful. They will give you extra attention if you have:

- Asthma
- Behavioral health disorders
- Chronic Obstructive Pulmonary Disease (COPD)
- Diabetes
- High blood pressure
- High-risk pregnancy
- Other health conditions

We also have programs to help you control your weight, stop smoking or manage chronic illness at no cost to you. We have programs for people who are pregnant.

Care Managers can help coordinate your visits and services. They can provide learning materials, care tips and more. If you have certain chronic conditions, a Care Manager may contact you. You can enroll by calling Member Services or on [MyMolina.com](https://www.molinahc.com).

More information on Care Management is in your Member Handbook. Visit [MolinaHealthcare.com/OHMedicaidHandbook](https://www.molinahc.com/OHMedicaidHandbook) to view it online, or call Member Services for a printed copy.



Weight Watchers (WW®)

For Molina Medicaid members in Care Management.

Talk to your Molina Care Manager to see if you are eligible for this benefit. Qualifying members get a digital code for 3 months of WW® online. When you successfully complete the first 3 months of the program, you may qualify for an additional 3 months of WW® online to help you achieve your health goals. You can also get extra support from a Molina health coach during your WW® program to help you stay committed. Your health coach can give you tips about increasing your physical activity.

My Healthy Home Assistance

For Molina Medicaid members in Care Management.

If you have unstable housing situations due to utility or rent payment needs, Molina's Housing Specialists can assess your housing needs or concerns. A Housing Specialist can help you find housing options and complete a housing application. Your Molina Care Manager can tell you if you are eligible and help you get housing assistance.

Information about your Molina Medicaid plan is available online! Visit MolinaHealthcare.com/OHMedicaidHandbook to view this booklet, your Member Handbook and other important documents.



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MolinaHealthcare.com