



Molina Healthcare of Ohio Claims Payment Systemic Errors

**January
2023**

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports. Please review the log for updates prior to contacting Provider Services at (855) 322-4079.

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	Number of Claims Impacted	CPSE Status
Unique ID:228 Confirmed CPSE: Overpaying VFC providers the administration and the vaccines billed and not limiting the payment to less of billed charges.	4/29/2022	12-Federally Qualified Health Center 21-Professional Medical Group 01-Hospital (IP & OP)	ETA 3/31/2023	Workaround started 6/8/2022 ETA 3/31/2023	TBD	Ongoing remediation
Unique ID:238 Confirmed CPSE: EAPG claims priced in WebStrat will not meet the 25 TAT from the 3M software release on 6/23/2022 for HCPCS code K1034. After final review this is not a CPSE	7/18/2022	01-Hospital (IP & OP)	Partial Fix 9/20/2022 Outpatient Hospitals Overall Fix 11/12/2022 OPHBH Hospitals	After final review this is not a CPSE	0	Complete
Unique ID:241 Confirmed CPSE: Air Ambulance is configured to require PA however it is to be paid without PA per the Ohio guidelines for Emergent Air if field 24C on the claim has a Y. It has been discovered that an authbot is denying the claims for auth without reviewing that box in error. After final review this is not a CPSE	8/1/2022	82-Ambulance	11/23/2022	After final review this is not a CPSE	84	Complete
Unique ID:242 Confirmed CPSE: Claims with codes listed on the TPL bypass list recouped in error.	8/5/2022	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	8/5/2022	Adjustment Batch 1 Completed 9/20/2022 Adjustment Batch 2 Completed 10/3/2022 Adjustment Batch 2 Resubmitted Completed 11/26/2022	1981	Complete
Unique ID:243 Confirmed CPSE: It was determined during review of claims that the plan restriction group was incorrectly configured which caused the claims to all fire a 203 edit in error.	9/1/2022	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider 16 & 60-Home Health Agency 21-Professional Medical Group 76-Durable Medical Equipment Supplier	9/1/2022	Adjustment Completed 12/29/2022	2958	Complete
Unique ID:246 Confirmed CPSE: Outpatient claims were incorrectly identified under the Payment Integrity concept for Short Stays and were recouped in error.	9/22/2022	01-Hospital (Inpatient)	9/22/2022	Adjustment Completed 11/16/2022	42	Complete
Unique ID:247 Confirmed CPSE: Optum advised The 10/01/2022 Provider-Administered Pharmaceutical fee schedule updates will be completed beyond ODM's 25 calendar day requirement.	10/24/2022	01-Hospital (IP & OP)	11/10/2022	ETA 4/22/2023	TBD	Fix is complete



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Unique ID:248 Confirmed CPSE: Claims did not complete the 2 way process. They were processed through the Webstrat but did not get updated in our system. This caused claims to pay at billed charges rather than paying by WebStrat pricing.	10/5/2022	01-Hospital (Outpatient)	11/3/2022	Batch 1 Adjustment ETA 12/15/2022-1/26/2023 Batch 2 Adjustment ETA 12/15/2022-1/26/2023 Batch 3 Adjustment ETA 12/15/2022-1/26/2023 Recoveries Completed 1/4/2023	1164	Fix is complete
Unique ID:249 New Confirmed CPSE: Edit 9133 is firing in error when the DOS is not spanning over Oct 1.	11/16/2022	86-Nursing Facility	11/27/2022	Adjustment ETA 12/27/2022-2/7/2023	225	Fix is complete
Unique ID:250 New Confirmed CPSE: Claims hitting edit 151 for invalid POS in error.	11/28/2022	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	11/29/2022	Batch 1 Adjustment ETA 12/22/2022-2/2/2023 Batch 2 Adjustment ETA 12/22/2022-2/2/2023	2127	Fix is complete
Unique ID:251 New Confirmed CPSE: On the Ambulatory Surgery Centers contract terms for contracts paying more than 100% of allowed, the extra percentage is not being applied to the ASC rates calculated by WebStrat.	11/29/2022	46-Ambulatory Surgery Center	12/13/2022	ETA 5/28/2023	TBD	Fix is complete
Unique ID:252 New Confirmed CPSE: After an Optum release version on non-behavioral health claims or non COVID19 related claims, billed with vaccine and/or vaccine administration codes were incorrectly set to price only with modifier HE.	12/6/2022	01-Hospital (Outpatient)	12/8/2022	ETA 6/4/2023	TBD	Fix is complete